

# PATIENT PORTAL WITH ONLINE SCHEDULING

Improve patient engagement and decrease staff time spent on tedious tasks

## Solution description

Our integrated patient engagement solutions and services enable you to better reach and engage patients. Build loyalty and increase new patient visits with our automated reminders, easy automatic payment options, and more.

## What this solution enables

The NextGen® Patient Portal gives patients access to their own medical record and provides a gateway into your practice. Patients can communicate with you and your staff, pay bills online, schedule appointments online, and have access to their medical record via any computer or smartphone. With a link from your practice's website, patients are easily able to schedule an appointment even without logging into the portal.

## Solution snapshot



**Cost  
Optimization**



**Revenue  
Maximization**



**Quality  
Improvement**



**Adoption  
Effort**

Medium



**Impact**



## What does this mean for your practice?

- Your patients can schedule appointments, pay bills, request medication refills, and communicate with your practice easily from any computer or smartphone anytime, anywhere.
- By providing secure access to patient medical record and test result information, patients are more engaged in their care and your practice. You benefit from increased loyalty from your current patients and appeal to a wider population of future patients.

“Our patients can communicate in a secure manner, pay their bills online, view their latest appointment notes, and request appointments. It takes a huge burden off our staff.”

Aaron Higgins, EHR & Quality Programs Manager  
Savannah Vascular Institute

## Better starts here.

Contact us at 855-510-6398 or [results@nextgen.com](mailto:results@nextgen.com).



## NextGen Prioritization Matrix

Use this matrix to help you prioritize solutions that support your practice success.

	Capability	Cost	Revenue	Quality	Effort	Impact	Priority
Clinical Care	Adaptive Workflows & Specialty Content	★★★	★★★★★	★★★★	High	★★★★★	
	Mobile Dictation & Virtual Scribe	★★	★★★★★	★★★★	Low	★★★★★	
	Compliance	★★	★★★	★★★★★	Medium	★★	
	Care Team Collaboration	★★★★	★★★	★★★★★	Low	★★	
Financial Management	Eligibility & Pre-Service Financial Clearance	★★	★★★★★	★★★★	Medium	★★★★★	
	Rules-Based Charge Creation	★★★★	★★★★★	★★★★	Medium	★★★★★	
	Clean Claims & AR Management	★★★★	★★★	★★	Medium	★★★★★	
	Contract Audit & Recovery	★★	★★★★★	★★	Low	★★★★★	
Patient Engagement	Patient Portal with Online Scheduling	★★★★	★★★	★★★★	Medium	★★★★★	
	Virtual Visits	★★★★	★★	★★	Low	★★★	
	Secure Messaging	★★	★★	★★	Low	★★	
	Personalized Outreach	★★	★★★	★★★★★	Medium	★★★★★	
Population Health	Population Health Analytics	★★★★	★★★★★	★★★★★	Medium	★★★★★	
	Risk Stratification & Gaps in Care	★★★★	★★★★★	★★★★★	Medium	★★★★★	
	Care Coordination	★★★★	★★★★★	★★★★★	Medium	★★★	
	Resource Utilization	★★★★	★★★★★	★★★★★	Medium	★★★★★	
Connected Health	Transactional Data Exchange	★	★★	★★★★★	Low	★★★★★	
	Plug-and-Play APIs	★	★★	★★★★★	Low	★★★★★	
	Data Aggregation	★★★★	★★★	★★★★★	High	★★	
	National Interoperability Framework	★	★★	★★★★★	Low	★★★★★	