

CARE TEAM COLLABORATION

Provide better care through integrated, mobile collaboration

Solution description

- NextGen® Mobile can be given to extended members of the care team and adjacent caregivers to enhance collaboration and communication
- Nurses can alert providers to gaps in care after intake—prompting providers to address the gap during the patient encounter
- Providers and nurses can communicate about orders to be placed post-encounter
- Providers can communicate with referring providers regarding questions on previous diagnosis, or other overlaps in care by securely texting, with patient chart as payload

What this solution enables

Collaboration and team-based care are built-in to both our mobile and desktop/laptop EHR platforms. With tools to manage and customize office workflows and securely communicate with each other and outside providers, NextGen Healthcare ensures your staff are equipped to tackle the increasing demands of patient care.

- Make the most of each patient visit by coordinating and combining the activities of patients, care team members, and providers into an integrated whole
- Control tasks and handoffs between team members efficiently
- Pinpoint gaps in care prior to patient visits

Solution snapshot



**Cost
Optimization**
★ ★ ★



**Revenue
Maximization**
★ ★ ★ ★



**Quality
Improvement**
★ ★ ★ ★ ★



**Adoption
Effort**
Low



Impact
★ ★

What does this mean for your practice?

- Maintains real-time communication across patients, care team, and family members
- Facilitates team-based documentation to ensure comprehensive record of care
- Ensures timely action across care team through automated alerts

“Patient data is shared in real time between departments during the encounter, fostering a holistic, coordinated approach to care delivery.”

Rhiannon Maier, Director, Quality and Data
First Care Clinic

Better starts here.

Contact us at 855-510-6398 or results@nextgen.com.

NextGen Prioritization Matrix

Use this matrix to help you prioritize solutions that support your practice success.

	Capability	Cost	Revenue	Quality	Effort	Impact	Priority
Clinical Care	Adaptive Workflows & Specialty Content	★★★	★★★★★	★★★	High	★★★★★	
	Mobile Dictation & Virtual Scribe	★★	★★★★★	★★★	Low	★★★★★	
	Compliance	★★	★★★	★★★★★	Medium	★★	
	Care Team Collaboration	★★★★	★★★	★★★★★	Low	★★	
Financial Management	Eligibility & Pre-Service Financial Clearance	★★	★★★★★	★★★	Medium	★★★★★	
	Rules-Based Charge Creation	★★★	★★★★★	★★★	Medium	★★★★★	
	Clean Claims & AR Management	★★★	★★★	★★	Medium	★★★★★	
	Contract Audit & Recovery	★★	★★★★★	★★	Low	★★★★★	
Patient Engagement	Patient Portal with Online Scheduling	★★★	★★★	★★★	Medium	★★★★★	
	Virtual Visits	★★★	★★	★★	Low	★★★	
	Secure Messaging	★★	★★	★★	Low	★★	
	Personalized Outreach	★★	★★★	★★★★★	Medium	★★★★★	
Population Health	Population Health Analytics	★★★	★★★★★	★★★★★	Medium	★★★★★	
	Risk Stratification & Gaps in Care	★★★	★★★★★	★★★★★	Medium	★★★★★	
	Care Coordination	★★★	★★★★★	★★★★★	Medium	★★★	
	Resource Utilization	★★★	★★★★★	★★★★★	Medium	★★★★★	
Connected Health	Transactional Data Exchange	★	★★	★★★★★	Low	★★★★★	
	Plug-and-Play APIs	★	★★	★★★★★	Low	★★★★★	
	Data Aggregation	★★★	★★★	★★★★★	High	★★	
	National Interoperability Framework	★	★★	★★★★★	Low	★★★★★	