



NextGen Virtual Visits™ Leveraged by Nevada Eye Physicians to Treat Patients During COVID-19

June 30, 2020

Telehealth Functionality Used for Ophthalmology Clinics to Treat Patients of All Ages

IRVINE, Calif.--(BUSINESS WIRE)--Jun. 30, 2020-- [NextGen Healthcare, Inc.](#) (Nasdaq: NXGN), a leading provider of ambulatory-focused technology solutions, today announced [Nevada Eye Physicians](#), a comprehensive eye care facility in the Las Vegas area, is using NextGen® Enterprise with integrated telehealth capability called NextGen Virtual Visits™. This software platform enables eye care practices to provide non-urgent ophthalmology and optometry services to patients while maintaining social distancing guidelines. By implementing NextGen Virtual Visits within days of the stay-at-home directive in March, Nevada Eye Physicians was able to comply with health requirements while performing quick rechecks for refills and triaging appointments for urgent needs.

Following the COVID-19 guidelines set by the Centers for Disease Control and Prevention (CDC) and the American Academy of Ophthalmology in March, Nevada Eye Physicians originally treated patients in office for emergency cases only. Using NextGen Virtual Visits, the practice is now able to provide non-urgent ophthalmologic and optometry services such as wellness visits or address vision concerns for patients remotely.

"NextGen Healthcare made it easy for our clinics to implement telehealth within our workflow and we were able to provide all the necessary tools to help patients adapt to virtual visits," said Dr. Naomie Warner, Pediatric Ophthalmologist and Adult Strabismus Surgeon for Nevada Eye Physicians. "Incorporating telehealth visits between office visits not only helps expedite our care delivery, but it also reduces patient wait times. We don't see the demand for telehealth slowing down anytime soon."

Over the past several months, Nevada Eye Physicians has seen significant breakthroughs in pediatric eye exams using telehealth. The practice discovered it is easier for children to acclimate to virtual appointments since they are more comfortable using technology and screens. Its team has noticed that children with special needs such as autism, have experienced less anxiety with virtual visits than office visits, where they can be intimidated by direct eye contact.

"Nevada Eye Physicians was swift to implement NextGen Virtual Visits early on, which helped the practice maintain its high patient volume during a difficult time when many vision care practices experienced significant reductions," said John Beck, Chief Solutions Officer for NextGen Healthcare. "With high patient and provider satisfaction ratings for our telehealth solution, we foresee the majority of practices will continue to use telehealth as a convenient, time-saving alternative to the traditional visit."

Nevada Eye Physicians is leveraging a broad suite of NextGen Healthcare solutions including: NextGen® Enterprise EHR, NextGen® Enterprise PM, NextGen® Mobile, NextGen® Enterprise Patient Portal, NextGen® EDI, NextGen® Managed Cloud Services and NextGen Virtual Visits™.

According to Chilmark Research, currently 45 percent of all doctor visits are being conducted remotely. By 2025, the analyst firm projects 15 to 25 percent of all U.S. primary care visits will be conducted virtually, equating to 53 to 88 million visits annually.

Click [here](#) to read a recent case study about Nevada Eye Physicians, "*Eye Clinic Maintains Continuity of Care Despite Shutdown.*" For more information about NextGen Healthcare's ophthalmology solutions, please visit our [website](#).

Click [here](#) to learn more about NextGen Healthcare's COVID-19 resources for providers.

About Nevada Eye Physicians

Nevada Eye Physicians is a comprehensive eye care facility serving residents of Las Vegas, NV and several of the surrounding communities. The practice's primary focus is to deliver the highest quality of personalized eye care to all its patients. Using innovative techniques and technology, experienced and highly-trained physicians provide several procedures and treatment options for a wide array of eye conditions. With eight locations, patients are made to feel comfortable and relaxed in Nevada Eye's state-of-the-art facilities.

About NextGen Healthcare, Inc.

We empower the transformation of ambulatory care—partnering with medical, behavioral and dental providers in their journey to value-based care to make healthcare better for everyone. We go beyond EHR and PM. Our integrated solutions help increase clinical productivity, enrich the patient experience, and ensure healthy financial outcomes. We believe in better. Learn more at nextgen.com, and follow us on [Facebook](#), [Twitter](#), [LinkedIn](#), [YouTube](#) and [Instagram](#).

View source version on [businesswire.com](https://www.businesswire.com/news/home/20200630005350/en/): <https://www.businesswire.com/news/home/20200630005350/en/>

Tami Stegmaier
NextGen Healthcare, Inc.
(949) 237-6083
tstegmaier@nextgen.com

Source: NextGen Healthcare, Inc.