## Medications Module

General Updates

The following changes have been made to support the new NCPDP 2017071 SCRIPT standard:

- SIG field character limit has been increased from 170 to 1,000 characters.
- Pharmacy Name character limit increased from 35 characters to 75 characters.
- Pharmacy Address, Prescriber Address, and Patient Address has been increased from 35 characters to 40 characters.
- Height and weight of the patient are sent with all eRx transactions automatically when documented within the patient's chart.
- Patient's Rx Eligibility must be checked prior to requesting medication history of the patient. If no response for the eligibility check, the Medication History button is disabled.

Prescription Drug Monitoring Program Checked via State Portal

A new **PDMP Viewed via State Portal** button has been added to the Medications Module to allow providers to document that the state's PDMP portal was checked before prescribing a controlled substance. In the event the providers are in a state that does not support Bamboo (formerly Appriss) -Health or are not integrated with Appriss Health, they can validate the PDMP was checked by logging into their state's portal before prescribing the controlled substance and clicking the PDMP Viewed via State Portal from PDMP. Hovering over the PDMP and PDMP Viewed via State Portal displays the last review date. The database stores the details of all new PDMP report requests including automatically triggered and unsuccessful requests.
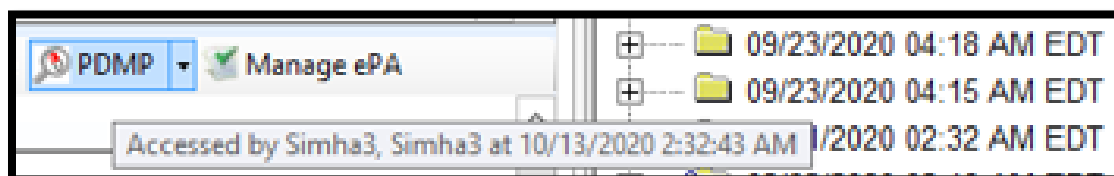
There is also an option to display information on the document showing that the query to PDMP was performed:

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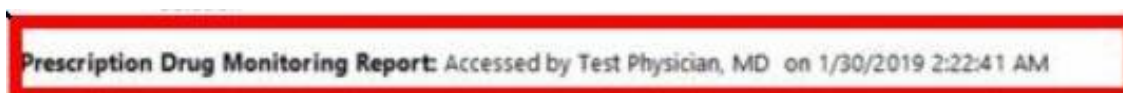
RxChange Updates

RxChange request transaction messages, which are messages originating from the pharmacy to request a change to a new or fillable prescription, have been updated to support the new 2017071 NCPDP SCRIPT standard. The update to this new standard allows providers enrolled in RxChange service level to receive new RxChange request messages from the pharmacy for two new use cases, including:

- *Out of Stock* - Providers can respond to Out of Stock RxChange requests from the pharmacy and prescribe another medication when the pharmacy is out of stock of the patient's prescription.
- *Prescriber Authorization* - providers can respond to Prescriber Authorization RxChange requests from the pharmacy to validate any missing provider information needed for the patient's prescription.

The existing Rx Change Request use cases are:

- **Generic Substitution** - Updated to allow the provider to edit the response before sending it.
- **Prior Authorization Required Response** - Allows a provider to provide ePA approval and denial details for a patient's prescription. No changes from previous version.
- **Therapeutic Interchange** - Considered as a single use case. Providers will still be able to edit the response before sending it.
- **Drug Use Evaluation** - Has been broken from Therapeutic Interchange. Providers will be able to edit the response before sending it.
- **Script Clarification** - Has been broken from Therapeutic Interchange. Providers will be able to edit the response before sending it.
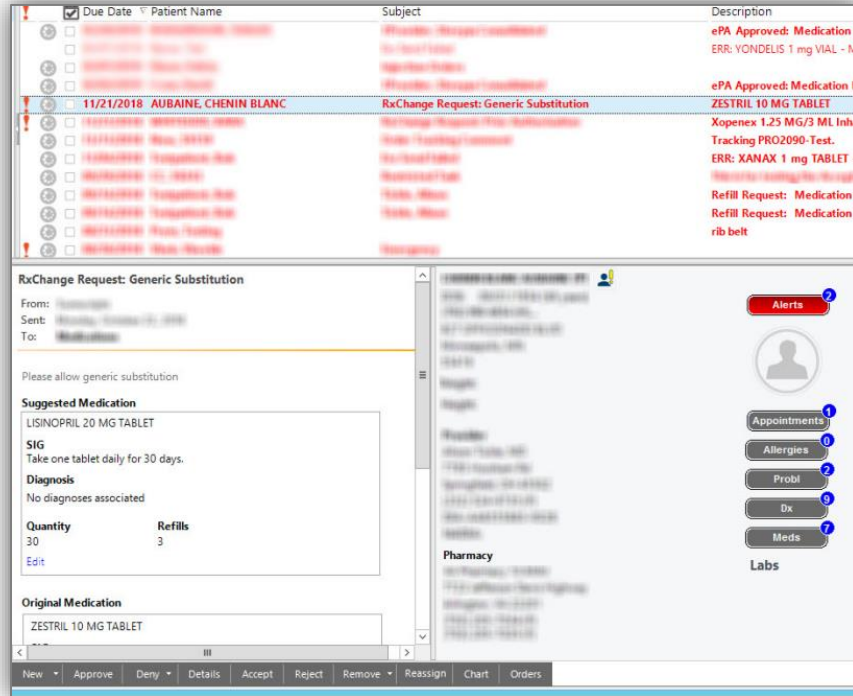
RxFill Updates

RxFill messages are used to provide a prescriber with information regarding dispensing activity for a prescription. As part of 2017071 NCPDP SCRIPT Standard, users can only receive relevant notifications for a patient and the provider can now select the type of RxFill notifications received from the pharmacy. Providers enrolled in the RxFill and RxFill Indicator service level can now modify the types of RxFill notifications they receive from participating pharmacies before sending a new Rx or approving an RxRenewal (Refill) or RxChange request.

Two new RxFill notifications links have been added within the Medications Module. The RxFill History captures all changes related to RxFill notifications. The RxFill Notifications allows a provider to see who and when the RxFill notifications were changed for any given medication.

RxRenewal Updates

As a result of the 2017071 NCPDP SCRIPT upgrade, a pharmacy can now suggest the number of refills within an RxRenewal (Refill) Request. The provider can either accept the number of suggested refills or modify them before responding. In addition, a provider can also modify the medication's Quantity field before responding to an RxRenewal request within the Inbox and Manage Refills.

CAUTION: Users must respond to **all** Refill and RxChange requests before installing the 6.2021.1 upgrade in Production.

Uploading & Downloading of Electronic Prior Authorization Documents within ePA Accelerator

EHR now supports the uploading and downloading of Electronic Prior Authorization (ePA) documents within the ePA accelerator.

- The user can now send attachments electronically to the patient's pharmacy benefit manager (PBM) within the ePA accelerator or Manage ePA. The user can provide additional details to support the patient's prior authorization request.
- The user can accept and download the attachments received electronically from the patient's PBM within the ePA accelerator.
- The user can now view and refer to the downloaded ePA attachments received from the patient's PBM within the medication grid, as well as within the patient's encounters. A paper clip indicator appears in a new Prior Auth Document column when an ePA download has been completed.
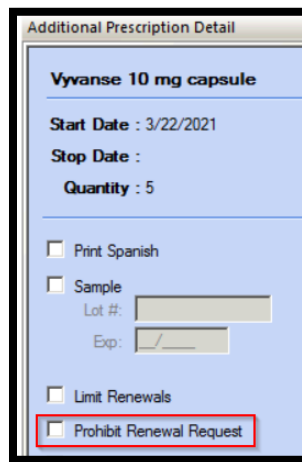
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Prohibit Renewal Request Option

The **Prohibit Renewal Request** checkbox has been added in the Additional Prescription Detail section in the Medications Module. Clicking this checkbox will recommend the pharmacy not send any renewal requests electronically for the specified medication.

Enhancement to Support Reason for Prescription

EHR now supports receiving and transmitting the reason for a prescription through the diagnosis element to comply with the 21st Century regulations and ICD-10 guidelines. The Diagnosis section has been added in both the Dispensed and Prescribed tabs of the Manage Refills window for eRx Refill requests in the Medications Module.

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EHR Inbox Clinical Tasking Updates

Additionally, the Diagnosis section has been added to the details of eRx Refill and Rx Change requests in Clinical Tasking section of the EHR Inbox. The Diagnosis section appears in both the Dispensed and Prescribed tabs of the Send Refill Response window when approving or denying an eRx Refill request. The Diagnosis section appears in the Requested Medication tab of the Send RxChange Response window when approving or denying an RxChange request.

New Cancel Rx Functionality

Cancel Rx has been added in the Medications Module to cancel a prescribed medication and send a cancellation request message to a participating pharmacy. The Cancel Rx functionality is removed from Stop and Mark Ineffective options and Cancel Rx requests can be sent separately without stopping or marking the medication as ineffective. **Note:** Users cannot send a Cancel Rx request for medications prescribed more than two years ago.