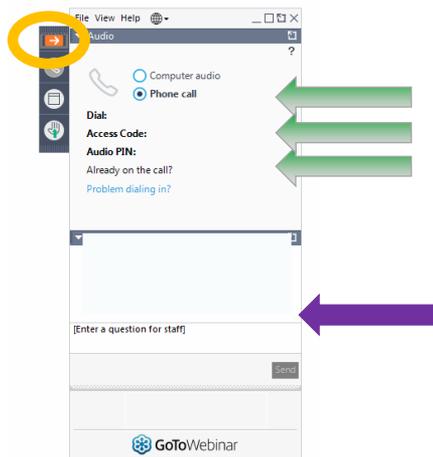


## Welcome! We'll Start Shortly.



### Audio Options:

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- Select "Use Telephone"
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### Minimizing your Meeting Controls:

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- To open & close controls, use the **Orange** arrow button

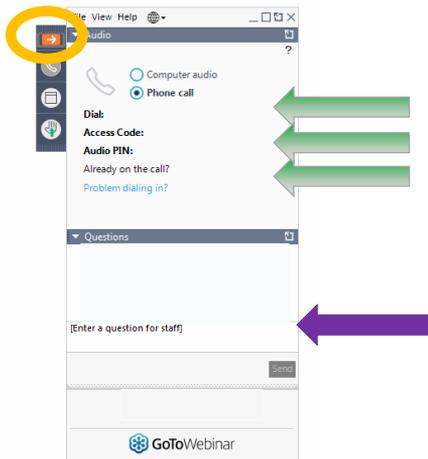
### Asking Questions:

- Questions can be asked using the **Questions Panel** on the Meeting Controls
- We will attempt to answer all questions at the end of the session



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The Future is Here:  
Interoperability and Your Practice



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## Reminders

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## Today's Presenters



**Dace Collins**

- Client Solutions Advisor
- Graduate of UNC's Psychology Program
- 10+ years of Healthcare and Health IT experience
- 8+ years of experience training and managing clinical professionals in public health programs
- Experience with the attestation of 150+ providers for MU and PQRS



**Matthew Gayek**

- Add-On Modules Specialist
- Graduate of UNC's Computer Science Department and Peace, War and Defense Department
- 2+ years of IT experience
- Provides client support for ancillary modules such as Direct Messaging, Automated Patient Reminders, and Health Quality Measures

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## Today's Agenda

- Why Carequality Data Share
- How Carequality Data Share Works
- What's Next? The Future of Interoperability
- Wrap-up and Considerations
- Q&A

## Why Carequality Data Share



## Why Carequality Data Share

### The Problem with Sharing Patient Information Today:

- EHRs do not work well together
- Patient recollection of health history is unreliable and incomplete
- Responding to and requesting medical records is very time consuming
- Faxing records results in extra clicks and manual data entry
- Prevents patients from scheduling timely appointments

## Why Carequality Data Share

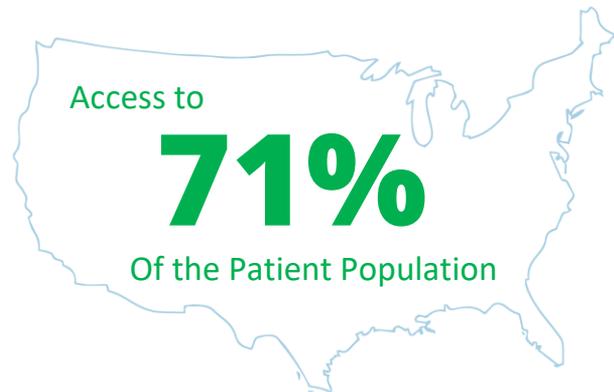
### With Carequality Data Share:

- Save time identifying patient visit locations
- Quickly receive historical records at the point of care
- Automatically request records to reduce phone calls and faxes
- Integrate into current workflow
- Promote and support value-based care models

## Why Carequality Data Share

### Physicians Can Deliver Better Care - Access to 4 billion health data transactions

- Automated Documentation
- Nationwide Repository
- Integrated in EHR
- Automated Interoperability



One of your patients' needs to visit a practice out of state unexpectedly. What would your practice do to send records?

- A. Manually reconcile with patient Nationwide Repository
- B. If the PCP office is open, call and request records be faxed
- C. Automatically request records

One of your PCP retires and a patient needs to find a new practice. How could your new provider access their records?

- A. Ask patient to bring in their records
- B. Rely on Health Information Exchange (HIE) or Direct Message
- C. Utilize Carequality Data Share system to request her records

How does your practice plan to meet the MIPS Request/Accept Summary of Care Measure in 2019?

- A. Carequality Data Share
- B. Undecided. We are exploring a few options.
- C. No, we have no idea yet.

# How Carequality Data Share Works

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**CAREQUALITY  
DATA SHARE**

continuously collects patient demographic information from connected practices.



**CAREQUALITY  
DATA SHARE**

searches the network every night for patients with an upcoming appointment.



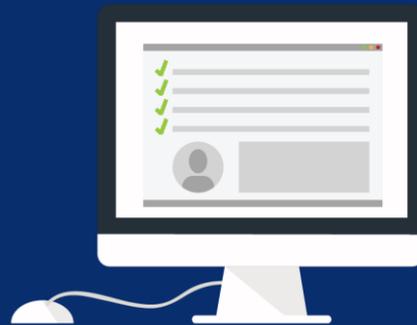
**CAREQUALITY  
DATA SHARE**

creates a list of available documents when a match is found.



## CAREQUALITY DATA SHARE

allows for easy access and importation of documents into the patient's EHR chart.



## How Carequality Data Share Works

### Available Records Display in Patients EHR Chart

- If a match is found and records are available to view for the patient, they will be listed in the Patients Chart → Patient Information Toolbar → Data Share



Patient arrives at your practice. Clinical team reviews documents and reconciles information with the patient.



## How Carequality Data Share Works

### Clinical Team Can Review & Import Documents

- When the patient arrives to their appointment the documents can be reviewed and reconciled into the patients NextGen EHR chart

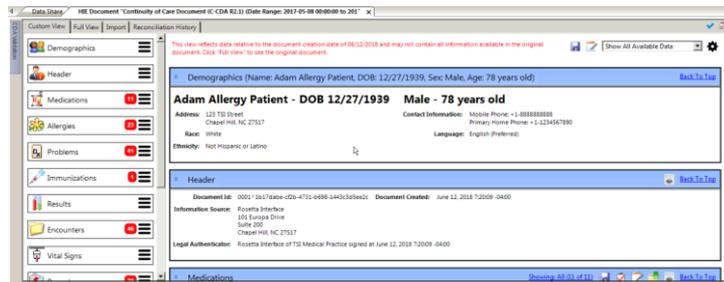
The screenshot shows a web interface titled "Data Share". At the top, it displays "Query Info: 06/12/2018 by ztsi Gayek, Matthew D" and "Search from 05/08/2017 to 06/12/2018 completed". There are buttons for "Import Selected" and "Refresh". Below this is a table with the following data:

Organization	Date	Status	Title
- Unknown -	06/12/2018	Ready	Continuity of Care Document [C-CDA R2.1] (Date Range: 2017-03-08 00:00:00 to 2018-06-12 23:59:59) <a href="#">CLICK TO PREVIEW</a>

## How Carequality Data Share Works

### Clinical Team Can Review & Import Documents

- When the patient arrives to their appointment the documents can be reviewed and reconciled into the patients NextGen EHR chart



**CAREQUALITY  
DATA SHARE**

also allows connected practices to search and retrieve records from your practice automatically.



## How Carequality Data Share Works

### Automatic Retrieval and Documentation of Records

- If a patient of yours is treated at another practice that is participating in Carequality and a request is made, the records will be processed automatically and captured in the PHI Log!

Disclosures of PHI Log										
Patient name: <input type="text" value="Patricia Ann Brown"/>										Task
Date Requested	Who Requested	Address	City	State	ZIP	To Whom Disclosed	Address	City	State	
01/18/2018	Carequality/Surescrip	2800 Crystal Dr #1000	Arlington	VA	22202	Carequality/Surescripts	2800 Crystal Dr #1000	Arlington	VA	
01/18/2018	Carequality/Surescrip	2800 Crystal Dr #1000	Arlington	VA	22202	Carequality/Surescripts	2800 Crystal Dr #1000	Arlington	VA	
01/18/2018	Carequality/Surescrip	2800 Crystal Dr #1000	Arlington	VA	22202	Carequality/Surescripts	2800 Crystal Dr #1000	Arlington	VA	
01/18/2018	Carequality/Surescrip	2800 Crystal Dr #1000	Arlington	VA	22202	Carequality/Surescripts	2800 Crystal Dr #1000	Arlington	VA	
01/18/2018	Carequality/Surescrip	2800 Crystal Dr #1000	Arlington	VA	22202	Carequality/Surescripts	2800 Crystal Dr #1000	Arlington	VA	
01/18/2018	Carequality/Surescrip	2800 Crystal Dr #1000	Arlington	VA	22202	Carequality/Surescripts	2800 Crystal Dr #1000	Arlington	VA	
01/18/2018	Carequality/Surescrip	2800 Crystal Dr #1000	Arlington	VA	22202	Carequality/Surescripts	2800 Crystal Dr #1000	Arlington	VA	
01/18/2018	Carequality/Surescrip	2800 Crystal Dr #1000	Arlington	VA	22202	Carequality/Surescripts	2800 Crystal Dr #1000	Arlington	VA	

Note: The practice must retain related documentation and tracking log for each patient for six (6) years from the date of its creation or the date when it last was in effect, whichever is later.

PHI Log History Add Edit

## What's Next? The Future of Interoperability

## The Future of Interoperability

Carequality Data Share focuses on interoperability by connecting all EHR systems with the Carequality Interoperability Framework.

- Maintain independence
- Avoid interoperability issues
- CMS is challenging people to get rid of faxing by year 2020
- Commonwell Health Alliance will be joining the Carequality Interoperability Framework by the end of 2018

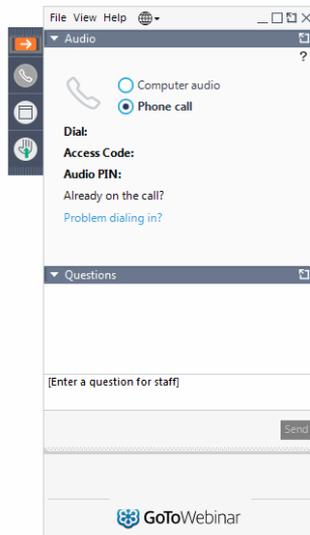
## Recap

- Why Carequality Data Share
- How Carequality Data Share Works
- What's Next? The Future of Interoperability

## Wrap-up and Considerations

- How would you like to have easy access to 71% of the United States patient population?
- Carequality Data Share offers the ability for you to:
  - Pull charts from doctors around the nation – regardless of the EHR brand
  - Reduce clicks – no messages, no requests, no faxes, no waiting
  - Take control of the everchanging healthcare landscape
- Available now for clients on NextGen 5.9 and KBM 8.4
  - [tsihealthcare.com/upgrade](https://tsihealthcare.com/upgrade)
- You must have Direct Messaging (NextGen Share)

## Q&A



### Asking Questions:

- Questions can be asked using the **Questions** section on the webinar Control Panel
- We will attempt to answer all questions

### Contact Us:

- [helpdesk@tsihealthcare.com](mailto:helpdesk@tsihealthcare.com)
- 800.354.4205



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Thank you for attending!

For additional information email [helpdesk@tsihealthcare.com](mailto:helpdesk@tsihealthcare.com)



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