

NextGen Office

An all-in-one, cloud-based EHR, practice management, patient portal, and claims clearinghouse

With NextGen® Office, experience quick implementation, integrated AI, and hands-on training, on laptops and tablets.

Software Features			
EHR and Clinical		Practice Management	
Cloud-based and optimized for any laptop or tablet	x	View and manage multiple physicians' schedules across multiple locations (and drag/drop between)	x
Patient-specific education and instructions available in both English and Spanish through Elsevier	x	One-click chart creation via eligibility response	x
Touch, talk, or type clinical documentation	x	Real-time insurance eligibility verification and re-verification prior to every appointment	x
Photo capture and drawing tools; including hundreds of preloaded images	x	Integrated appointment reminders (text and/or email)	x
Send electronic faxes to and from patients charts	x	Credit card processing	x
Specialty-specific content that can also be customized	x	Clearinghouse with over 2,500 payer connections	x
Customizable encounter note blueprints to expedite note creation	x	Electronically submit and track claims	x
MACRA/MIPS dashboard and reporting	x	Detailed practice-wide financial analytics	x
Bi-directional electronic lab interfaces	x	Secure staff messaging and tasking	x
Customizable referral letters	x	ERA auto-posting	x
Electronically cancel and/or change prescriptions	x	Claims processing and scrubbing	x
Tasking with fly-out messages to alert providers	x	Built-in ad-hoc reporting with memorized reports	x
Room status dashboard	x	Remote care delivery services like CCM, RPM, and BHI	x
Trend lab data over time	x		

EHR and Clinical Integrations		
Connections to all major labs	Immunization and specialty registry connections	UpToDate®: Instant, evidence-based clinical guidance within the EHR
Prescription drug monitoring program (PDMP) integration with Bamboo Health	Medline Plus: Information about diseases, conditions, and wellness	Doctible: Reputation management, online scheduling, and patient reminders
Surescripts® certified e-prescribing and electronic prescribing of controlled substances (EPCS)		Logicroy: Drug information (dosing, warnings, and precautions) and clinical content

Software Features					
Patient Portal		Revenue Cycle Management		NextGen® Clinical AI	
Request appointments online	x	Dedicated account manager	x	Convert natural patient-provider conversations into structured SOAP notes	x
Request medication refills online	x	Charge entry review	x	SOAP notes generate in 5–10 seconds after completing the patient visit	x
Review lab results	x	Denial and rejection analysis and resolution	x	Direct integration with NextGen Office EHR	x
Online payment options in portal and with Guest Pay powered by Instamed	x	All payment posting: both ERA and paper	x	Save providers up to 2.5 hours per day	x
Embedded telehealth module to facilitate virtual visits	x	Insurance accounts receivable management	x	Relieve provider burnout	x
Customizable portal design with your practice logo	x	Benchmark reporting	x	Audio and transcripts are never stored or saved to ensure privacy and security	x
Virtual check-in forms populate patient information directly into an encounter note	x	All-inclusive pricing including software and services	x	100% technology-based; no additional personnel, software, or equipment required	x
Message providers and staff directly	x	Performance analysis and client management	x	Improve the patient and provider experience during the care visit	x
Translation available in 75 different languages	x				
Portal is accessible on laptop, iPad, tablet, and smartphone	x				

The NextGen® Office Closed Loop® Patient & Practice Experience

NextGen Office is an award-winning, small-practice platform that supports over 5,000 practices across the nation. With the NextGen Office Closed Loop Patient & Practice Experience, your practice has the tools to support patients throughout their entire care journey.

This all-in-one, integrated platform promotes increased access, streamlined intake, attentive care visits, engaging care coordination, and on-going health management so your patients and your practice can see stronger outcomes.



Talk to an expert today.

Partner with us at 855-510-6398 or results@nextgen.com

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