OUTSTANDING

NEW GENERAL OPHTHALMOLOGY AND RETINA PRACTICES

These clients take advantage of NextGen® Enterprise Financial Suite Plus or NextGen® Financial Suite Pro. Both solutions provide a combination of specialty-based support, managed services, and technology to better manage the revenue cycle.

BILLING AND CLAIMS



Reduction in initial charge lag On average, these clients experienced a 17% decrease in initial

charge lag. This key performance indicator (KPI) measures the time between the patient visit and when the first charge for the encounter is entered into NextGen® Enterprise PM. A reduction indicates entering charges is taking less time.



These clients experienced an average 43% decrease in total charge

Reduction in total charge lag

lag. This KPI measures how long it takes from the date of the patient visit to process all charges for an encounter.



These clients experienced an average 2% decrease in days to bill. This KPI measures the number of days from the encounter date until

Reduction in days to bill

creation of the initial third-party claim.

Increase in collection rate per encounter

COLLECTION AND PAYMENTS



collection rate per encounter. This KPI shows the amount

On average, these clients experienced an 8% increase in

collected for settled encounters compared to the amount billed. Increase in average payment per



average payment per settled encounter.

settled encounter

Reduction in days to pay These clients experienced an average 9% decrease in days to pay. This KPI is the average number days between the first bill date and

On average, these clients experienced a 12% increase in



Reduction in total processing time These clients experienced an average 6% decrease in total processing

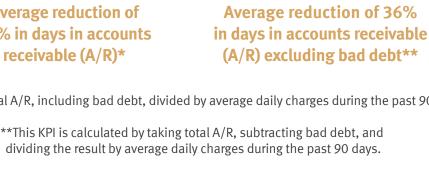
the date the first payment is processed.

service until third-party payment is processed for an encounter.

time. This KPI indicates the average amount of time from the date of



Average reduction of 28% in days in accounts receivable (A/R)* *This KPI is total A/R, including bad debt, divided by average daily charges during the past 90 days. **NEXTGEN RCM SERVICES**



General ophthalmology and retina practices achieved

these KPIs by partnering with NextGen® RCM Services. All

practices have utilized NextGen RCM Services since 2017.



NextGen RCM Services are the backbone of our ability to capitalize on the care our providers deliver to patients. We now bill immediately. The RCM team helps us capture old A/R.

We're seeing the dollars come in." - Matthew Pierre **Chief Executive Officer**

Loden Vision Centers Nashville, Tennessee

BETTER STARTS HERE Join the more than 100,000 providers across the United States who use solutions provided by NextGen Healthcare to achieve their goals.

Contact us at 855-510-6398 or results@nextgen.com.

