

# **Increase Patient Access With Virtual Visits**

Help your patients obtain the care they need confidentially and securely with virtual visits integrated into NextGen® Enterprise EHR & PM.

## Why telehealth?

Virtual visits connect you with your patients to deliver high-quality care anytime, anywhere, on any device.

## Why now?

- Virtual visits help lower patient and provider risk to infectious diseases, like COVID-19
- Telehealth can provide a safe and effective care alternative for many patients
- Telehealth can help support your mission by extending your reach, freeing certain patients of an in-person visit
- Where available, coverage of virtual visits may be billable at the same reimbursement as an office visit

Reimbursement guidelines are in a constant state of change and can vary by state, practice, and payer. NextGen Healthcare can help you navigate the telehealth landscape.

#### Telehealth use cases

- Screen patients who may be contagious or otherwise should not come into the office
- Lab results follow-up
- Monitoring birth control changes and continuation
- Medication abortion
- HIV medication management
- Patient education

# How your clinic and patients can benefit from virtual visits

- Expand patient access
- Increase patient satisfaction
- Enhance health center efficiency
- Optimize provider efficiency
- Reduce cost



### Features that make virtual visits easy

### In-visit features customize the patient experience

Share your screen, pass documents, invite a third party or interpreter, and chat with your patient all within the virtual visit.



Simple, secure, no login required patient access



Customizable patient email and text reminders



Clinical administrator workflow capabilities



Ability to test a device before a visit



Transition calls to integrated virtual visits



Patient payment collection process



The power of virtual visits integrated with NextGen Enterprise ensures a smooth user experience tailored to your workflow. As a result, you can easily connect with your patients on any device while providing a consistent experience, whether they see you in the office or via video.

## Satisfy patient demand



of consumers want providers who offer video visits

Source: Accenture 2019 Digital Health Consumer Survey

## BETTER STARTS HERE.

Contact your NextGen Sales Executive or email results@nextgen.com.

