

# Cloud-Based and AI-Orchestrated for Ophthalmology

Simplify complex workflows with one intelligent platform

Ophthalmology practices need more than a generic EHR. They need a platform designed for specialty complexity, operational scale, and evolving patient expectations.

NextGen Healthcare delivers a fully integrated, AI-orchestrated platform that helps ophthalmology practices move beyond a system of record to a true system of context. Unifying intelligent EHR, practice management, revenue cycle, patient engagement, and analytics solutions, we help you simplify complex workflows, surface actionable insights, and drive better outcomes.

**What this means for you:** fewer workarounds, cleaner handoffs, and a single source of truth across the practice.

## Where ophthalmology care flows seamlessly

NextGen® Ophthalmic Suite places eye care at the heart of your clinical documentation and practice management (PM) system—with configurable, ophthalmology-specific content to streamline your workflow.

This content supports numerous ophthalmic-specific workflows. Areas covered include office visits, office procedures, diagnostic testing, pre/post-op care, surgery scheduling, and ambulatory surgery center (ASC).

A broad range of ophthalmic-specific templates allows you to seamlessly document your patient visits. You'll find content for a full spectrum of cases—from conducting a comprehensive eye exam to treating uncontrolled intraocular pressure or a retinal detachment.

**The result:** faster adoption, less customization overhead, and workflows that reflect how allergy practices actually operate.

## Our strengths, your benefits

These ophthalmology workflows are complemented by platform-level capabilities that power efficiency and growth:

- **AI-assisted documentation** – Generate SOAP notes in seconds and save providers up to 2.5 hours per day.
- **Automated billing workflows** – Improve charge capture, accelerate reimbursement, and reduce manual effort.
- **Enterprise-grade interoperability** – Consolidate data from disparate systems into a single source of truth.
- **Integrated patient engagement** – Support self-scheduling, reminders, digital intake, and multilingual outreach.
- **Agentic intelligence** – Proactive AI agents that manage tasks across clinical, operational, and financial workflows.
- **Configurable specialty workflows** – Tailor templates and protocols without sacrificing governance or upgrades.
- **Cloud-based scalability** – Secure, managed infrastructure that supports growth without replatforming.

## Real world impact from practices like yours\*

67%

reduction in patient no-shows

80%

of new patients schedule online

78%

reduction in referral leakage

45%

reduction in front-desk workload

2.5

hours saved daily per clinician

28%

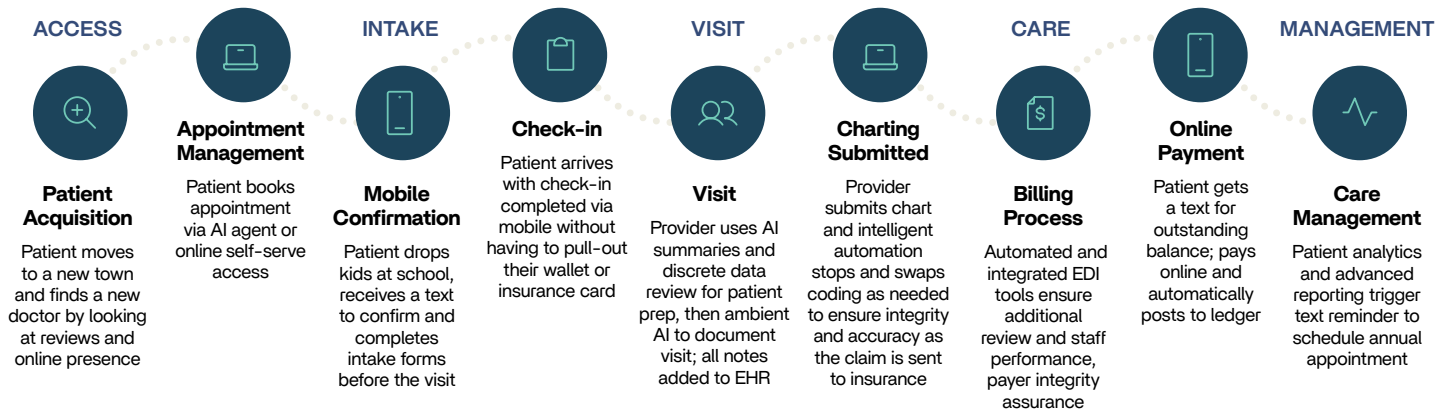
improvement in patient collections

“As we’ve expanded, we’ve integrated each practice onto the NextGen Healthcare platform. We are using these integrated solutions as they were intended, reducing the need for ancillary tools. This includes payment processing and appointment scheduling – functionality that is in line with our patient-centric focus.”

Sara Rapuano, Senior Vice President, Eye Health America

# Optimize every step of the care journey

NextGen Healthcare connects patient access, care delivery, and revenue management into a single, intelligent workflow, driving better outcomes for patients and providers.



## A Closed Loop® Patient & Practice Experience

Every interaction, from access to outcomes, is connected, measurable, and optimized. Clinical, administrative, and financial workflows work together to improve patient experience and practice performance.

[Learn More >](#)



## Driving measurable ROI through the 7 Levers of Efficiency†

NextGen Ophthalmic Suite is engineered to unlock operational and financial performance across seven key areas:

- RCM Uplift**  
10% increase in gross profit
- Physician Efficiency**  
~2.5 hours of documentation saved per day
- Contracts & Referrals**  
2-3% increase in contract value and 10-20% uplift in referral completion
- Cost Containment**  
5-10% reduction in non-physician op-ex
- Staffing & Site Optimization**  
10-15% increase in admin capacity
- New Revenue Expansion**  
\$250K to \$1M annual lift
- Patient Acquisition & Retention**  
10-15% uplift in patient revenue

[Learn More >](#)

## Black Book

2019-2026: #1 Client Satisfaction  
Ambulatory EHR/PM



## Talk to an expert today.

Partner with us at 855-510-6398 or [results@nextgen.com](mailto:results@nextgen.com)

\*All numbers and percentages reflect real-world NextGen Healthcare client results  
 †Estimated improvement based on several factors. Numbers and percentages reflect achievable goals for participating organizations