

An Integrated Approach to Care. Optimized for Independent Practices.

The NextGen Office Closed Loop Patient & Practice Experience

A successful care journey stems from solutions designed to support patients, providers, and practices. The NextGen® Office Closed Loop™ Patient and Practice Experience leverages our innovative technology and valuable partnerships to give small practices a single platform of solutions for patient engagement, payment collections, and remote patient monitoring.

This approach showcases the power of true integration, streamlined support, and impactful resources. See the difference of the NextGen Office Closed Loop Experience.

Access

Discovery

Simplify how patients find and connect with your practice. Improve practice visibility and optimize patient engagement by removing barriers to care. On the back end, alleviate staff workloads through automated technology.

Benefits:

- Boost practice online visibility and reputation
- Simplify access with self-scheduling
- Decrease no-shows with patient reminders
- Avoid last-minute cancellations with automated digital waitlist
- Stay accessible with 24/7 chatbot and automated messaging



Intake

Pre-visit

Streamline communication from the patient's first interaction with your practice. Ease onboarding, improve patient and provider communication, and strengthen your patient base by implementing tools that drive better outcomes from the start.

Benefits:

- Build connection with two-way HIPAA-compliant texting
- Expedite communication with broadcast messaging
- Accelerate intake with digital patient forms
- Ensure quick and accurate data entry

Visit

Live/virtual

Improve care visits for patients and providers. Alleviate the burden of documentation and clerical work to enjoy the payoff of improved patient connections. Better visits lead to higher satisfaction, increased patient volumes, and superior overall care.

Benefits:

- Meet patient needs with virtual telehealth visits
- Improve patient and provider connection with ambient listening technology
- Cut documentation time through AI-generated SOAP notes
- Increase accessibility through a cloud-based interface, optimized for tablets
- Minimize clinical burdens with specialty-specific workflows

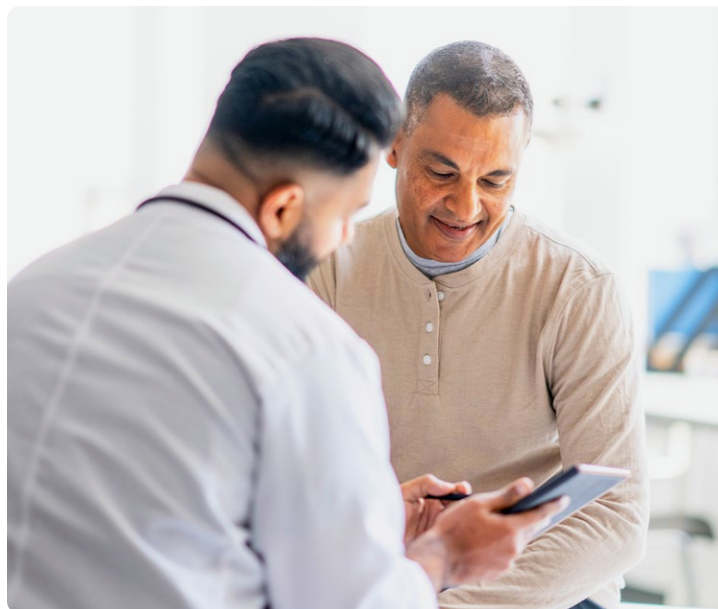
Care Coordination

Post-visit

Continue patient participation and practice connection beyond the visit. Platforms optimized for payments, education, and communication improve follow-through.

Benefits:

- Keep patients engaged with customizable automated messaging
- Simplify medication refills with e-prescribing
- Improve billing processes to capture revenue, lessen A/R, and get paid faster
- Optimize communication with bi-directional electronic lab interfaces and referral letters
- Meet standards with reporting dashboards
- Enable personalized, continued care with chronic care management services



Health Management

Ongoing

Maintain care beyond practice walls. Ongoing care management helps monitor conditions and improve relationships to secure positive, lasting results.

Benefits:

- Eliminate gaps in care with remote patient monitoring
- Maintain patient satisfaction and connection through the patient portal
- Allow patients to pay their way with expanded online payment options

Contact Us to See a Demo.

Partner with us at 855-510-6398 or results@nextgen.com

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