Get Paid Faster with Less Effort

NextGen[®] Pay

The struggle to get paid

Practices lose significant amounts of revenue because of late payments and unpaid bills. The effort to reconcile patient payments also consumes precious staff time.

Lack of transparency and the ability to obtain and track detailed information further complicates the effort to get every dollar your practice earns. This challenge intensifies from the need to train staff to use multiple tools and work with numerous vendors.

In addition to these challenges, patients want easier methods to pay both in person and securely online.

Lower barriers to capture revenue

With NextGen Pay, your practice can increase revenue and manage payments faster with less effort while offering more payment options and maintaining a detailed level of transparency.

The solution enables multiple ways for patients to pay based on what's best for your practice and provides patient payment transaction transparency. NextGen Pay is PCORI/PCI DSS level 1 certified. Patients will appreciate the convenience, and security, of making online patients with their computer or smartphone.



Features

Convenient payment options

- Accept all major payment types, including credit, HSA/FSA and more
- Collect out-of-pocket responsibility at the time of service
- Let patients conveniently pay online
- Text alerts for patient payment reminders

Efficiency

Run your practice more effectively

- Increase patient payments at the time of service
- Automatically post payments to the patient ledger
- Better manage patient payments with intuitive reporting
- Improve patient days to pay with convenient payment options.



Simple and easy to use administrative tools

Your practice can use a single payment dashboard to review reports across payment channels. Transaction tracking monitors include:

- Transaction dates
- Funded dates
- Location
- Card types
- Cardholder names
- Last 4-digits of credit card numbers
- Transaction status
- Payment amounts
- Refund amount

With NextGen Pay, your practice can consolidate payments, output files with one click, adjust date range up to seven days, configure permissions by role, and switch to different reports instantly.

These simple and easy-to-use administrative tools support transparency and advance practice efficiency.

Benefits

Patients

With NextGen Pay, patients can easily submit payments online. When coupled with NextGen[®] Office Patient Portal, patients can view and manage past payments and view balance presentments.

Practice

Increase revenue with less effort required of your staff through an online and electronic payment solution that can automatically post to your PM system and provide detailed patient payment transaction reporting.

Summary

Adding more flexibility to the patient experience with various payment methods will not only suit your patients' preferences but help drive financial success as well.

In addition to the solution, your account executive with NextGen® Office will help you maximize the capabilities of your core solutions, minimize the need to support multiple vendors, and achieve scalability and seamless integration.

BETTER STARTS HERE.

Contact us at 877-523-2120 or email ngosalesteam@nextgen.com.



