N.I.A.™ for Insights

NextGen® Intelligent Agent



Conversational intelligence, built into NextGen® Insights

Ask your data. Understand your practice.

Healthcare organizations have more data than ever, and NextGen Insights helps turn that data into meaningful information through pre-built dashboards, reports, and KPIs. Built into NextGen Insights, N.I.A.for Insights extends this analytics experience through conversational exploration. Leaders and staff can ask questions in everyday language and receive answers, visuals, explanations, and recommended actions grounded in their organization's governed data.

N.I.A. for Insights doesn't stop at what happened. It helps users investigate the organizational outcome and decide what to do next.

Ask. Analyze. Act.

Ask naturally

Use the terminology your organization already uses.

Analyze the results

Spot trends, compare performance, and uncover what's driving the outcome.

Act with confidence

Get contextual explanations and recommendations that turn analytics into operational decisions.

Compare providers, resource types, and timeframes; then keep asking to narrow the analysis.

KEY BENEFITS

- **More accessible analytics**

  Administrators, analysts, operational leaders, clinical and financial staff, and executives can work with data directly, with no SQL and no report building.

- **Faster answers**

  Build on the information available in NextGen Insights dashboards by asking questions and exploring results conversationally. Answers can be presented as narratives, tables, charts, or comparisons.

- **Deeper exploration**

  Follow-up questions refine the analysis and probe root causes without starting over.

- **Insight to action**

  N.I.A. for Insights identifies patterns and suggests next steps, such as reviewing provider-specific no-show trends or adjusting reminder strategies.

nextgen™ HEALTHCARE

What you can ask

The initial release focuses on *operational data* in NextGen Insights: appointments, no-shows, cancellations, rescheduling, and encounters.

- "What is my no-show rate?"
- "Which providers have the highest no-show rates?"
- "What appointment types are driving cancellations?"
- "Are there trends by day of the week or appointment time?"

Who it's for

Executives and practice leaders

See what's driving results and where to focus.

Practice administrators and operations teams

Explore access, no-shows, cancellations, and utilization without waiting on a new report.

Analysts and data teams

Offer self-service for common questions so your team can focus on deeper analysis.

Clinical and financial leaders

Use the same experience as additional datasets become available.

NextGen Insights is built on a foundation of trust

- Answers are grounded in the same curated datasets and governed metrics available through your organization's NextGen Insights environment
- Existing user permissions continue to govern data access
- Conversational exploration complements standardized dashboards rather than replacing them

Part of a complete analytics experience



Designed to grow with your analytics needs, N.I.A. for Insights operates independently of your NextGen Enterprise version and hosting environment. Planned expansion into financial and clinical analytics will follow as additional Insights datasets become available.

Talk to an expert today.

Contact your NextGen Healthcare representative or request a demo to see how N.I.A. for Insights turns analytics into action.

NA_111326_NIAforInsights_ProductBrief

© 2026 NXGN Management, LLC. All Rights Reserved. NextGen is a registered trademark of NXGN Management, LLC. All other names and marks are the property of their respective owners.

nextgen.com

nextgen HEALTHCARE