

From One Provider to Another

Clinical AI in Practice

Hear what your peers wish they knew when they first used NextGen® Clinical AI and get a head start on your own implementation.



Steps for Device Setup

- **Set your default view to “Schedule”:** Eliminate repeated switching from Hub during the day
- **Keep your device on “Do Not Sleep” or “Do Not Disturb”:** Minimize disruptions during patient care
- **Check “Remember Me”:** Reduce logins and re-logins
- **Consider adjusting how frequently your PIN is required:** Streamline access while maintaining security

“It’s really just about hitting a microphone button when you walk into the room or before you walk into the room. And then as I’m concluding my appointment, I make sure that I hit the determination of that microphone button so that it gives time for the system to transcribe it so that when I’m done with that patient, I can quickly move on to my next one.”

*Dr. Randy Naidoo, M.D.,
Shine Pediatrics and Wellness Center*

Small Details. Big Impact.

- **Don’t forget to start and end the encounter at the appropriate time:** Capture details from start to finish
- **Give your AI Scribe a nickname:** It reminds the team to carry it with them!
- **Leverage multilingual functionalities:** Get creative with AI Scribe as a translation support tool

“The other success is, with our Spanish speakers, the system is able to capture the conversation in Spanish, and translate it into English in the mobile application, so the doctor that is not bilingual is able to understand the patient.”

*Barbie Cabrera, Chief Operating Officer
MedEye Associates*

Optimizing your Notes

- **Start your Encounter before entering the room:** You can give the AI Scribe a summary of the patient's medical history before entering the room, creating a robust note for established patients.
- **Create Macros:** Macros can be invoked verbally during your natural conversation with patients. Because you create the content, the language reflects your own voice and documentation style, helping ensure notes remain personalized and consistent.
- **Think out loud to generate a specific diagnosis and plan:** AI-generated ICD-10 code and order suggestions are based on the information discussed during the encounter. Clearly stating your diagnoses, treatment plans, and intended orders will result in more accurate and relevant suggestions to make your workflow more efficient.

“When you’re starting the clinical AI component, it doesn’t always have to be in front of the patient. I will talk to myself in the hallway and start the encounter, and then go in the room with the patient.”

*Dr. Shannan Brown, Optometrist
Michiana Eye Center*

“I’ll talk through what we’ve done, where we are, and why we’re going to talk today. And that helps me because when I read the note later, I understand what we’re doing.”

*Dr. Ananth Annamraju, CEO
Springfield Urology*

Implementation & Adjustments

- **Take adoption one step at a time:** Explore features and grow your skillset over time
- **Pay attention to your edits:** Review the changes you consistently make to your notes. If you notice recurring edits, consider creating a Custom Instruction so that those preferences are automatically applied to future notes.

“You don’t have to do it all at once. You don’t have to understand the full functionality either. You can just make it your scribe to start off.”

*Dr. Ahmad Salah
Rheumatology Treatment Centers of America*

“I think I’m adapting because I have it all the time...I feel like I’m asking more questions. I’m being more clinical; I’m talking to the patients more. I’m explaining more, and I’m seeing that in my notes.”

*Dr. Keval Parikh
Brucato Foot and Ankle Surgery*

Talk to an expert today.

Partner with us at 855-510-6398 or results@nextgen.com

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