

Next Level Intelligence for Revenue Cycle Management

NextGen RCM Intelligence

Intelligent Automation Turns the Dial Up on Operational Efficiency

Your practice deserves a revenue cycle capable of fueling the excellent care you provide. NextGen® RCM Intelligence introduces intelligent automation to your revenue cycle management, automating routine and overlooked tasks to increase efficiency and optimize revenue sources.

RCM Intelligence does this by giving you access to three new smart features: Adjust Assist, Balance Assist, and Task Assist. These features reduce operational burden on existing staff while alleviating staff shortages to expedite cash-flow.

NextGen RCM Intelligence Features

Adjust Assist

Adjust Assist gives you the ability to automate patient and insurance balance adjustments in NextGen® Enterprise. Faster posting leads to quicker claims processing which results in an earlier cash-flow realization.

Balance Assist

Automatically maintain patient balances in NextGen® Enterprise PM (Practice Management) with Balance Assist. Convert patient credits to patient debits, prelist delinquent encounters, and write off small balances and encounter balances to third-party debt collectors.

Task Assist

Task Assist brings automation to closing excess Practice Management tasks, marking tasks as complete, and applying a “discontinue future auto creation of this task type...until.” With fewer excess tasks, staff can focus exclusively on high-value denial resolutions and drive reimbursements.

Power Your Impact.

Contact us at 855-510-6398 or results@nextgen.com

Benefits

- **Reduce overall costs** by saving valuable resources and time
- **Better maintain patient balances** with intelligent automation
- **Improve efficiency** by staying on top of operational tasks
- **Reduce time in A/R** with shorter cycle times
- **Reduce tedious workflows**

The Impact

RCM Intelligence has:

- Increased workflow efficiency by 30%
- Reduced FTE hours by 8-10%
- Increase staff satisfaction

“With the support of NextGen RCM Intelligence and Payment Intelligence, we have automated many transactions and tasks which allows us to utilize our precious human resources in more meaningful ways, advance our financial objectives, and enhance our ability to provide exceptional patient care.”

Anne Bond
Director of Revenue
Athletico Physical Therapy

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