

# CREDENTIALING SERVICES FROM NEXTGEN HEALTHCARE

Let our experts manage the process of credentialing providers for your practice

## Increase speed and accuracy

At NextGen Healthcare, we specialize in managing credentialing for all types of providers. Our team also monitors and helps maintain all licenses and time-sensitive credentials.

Credentialing is time consuming and labor intensive. NextGen Healthcare has the staff and technology to speed the process. Instead of spending hours on paperwork and phone calls, let us complete and submit every form and application for you. During the process, you'll be updated weekly, and you'll have every form you need when it's time to recertify.

## We provide credentialing services for:

- Physicians
- Nurse practitioners
- Physician assistants
- Dentists
- Behavioral healthcare providers
- Practice start-ups

## We support enrollment in:

- Commercial insurance plans
- Medicare and Medicaid
- Managed care plans
- Workers' compensation plans
- Durable medical equipment (DME) programs

## We also provide support for:

- Annual maintenance of credentialing
- **Source verification**—our experts take a thorough approach to confirm the credentials of physicians and other healthcare providers; we can help you expedite bringing new providers on board and making their time billable
- **Hospital privileging**—we can manage the process of applying to hospitals to obtain authorization for newly-hired physicians to provide services
- Registration with the Council for Affordable Quality Healthcare® (CAQH)
- Applications for the National Provider Identifier (NPI) registry—individual provider (type I) and organization (type II)

## Five reasons to use NextGen Healthcare's credentialing services



Expertise in credentialing with payers across the country



Experience with providers in all specialties



Dedicated credentialing expert who works on your behalf



One-on-one support on any business day



Weekly status reports that update you on the status of every credential for every provider

## Payer-type expertise helps ensure success

NextGen Healthcare's certification experts can manage the most challenging credentialing issues with government and commercial payers. We make the validation process with payers as seamless and trouble-free as possible. Our team knows how insurance companies operate. They understand that successfully meeting the terms of insurance contracts is vital to your revenue stream.

### Medicare

Incorrect Medicare enrollment can cost your practice thousands of dollars. Our team of experts understands Medicare enrollment rules. Team members take continuing education courses to keep their knowledge current. Our services address all areas of Medicare enrollment, and we manage the entire process to credential providers quickly and effectively.

#### Why you may need support

Reasons for additional support with Medicare credentialing:

- Opening a new location—You will need to notify Medicare so you can bill for services
- Physician departure—Medicare must be properly notified
- Claim denials—Credentialing issues can lead to an increase in claim denials

### Medicaid

When it comes to Medicaid, NextGen Healthcare credentialing experts leverage deep-domain knowledge and practical experience with most state plans.

### Commercial plans

Along with federal and state credentialing services, we help providers achieve timely and successful commercial plan credentialing. We coordinate with in-house billing staff or third-party billing companies to update provider ID numbers and resolve credentialing issues that can interfere with cash flow or increase days in A/R.

## Complete financial management services

NextGen® RCM Services provides professional expertise and hands-on support according to the specific needs of your medical practice—from supporting your existing back-office staff to full revenue cycle management (RCM). We can help your practice increase net collections, improve velocity of collections, reduce days in A/R, enhance the patient's billing experience, or cope with staff shortages.

In addition to credentialing, our targeted services can support one or more of the following areas:

- Coding and charge capture
- Claims submission and denial prevention
- Payment posting and bank reconciliation
- Patient call center and patient statement services
- Financial analytics with support from a client manager
- Short-term staff augmentation

### NextGen Healthcare's credentialing services enable your practice to:

- 1 Save hours of work and gain time to focus on patients
- 2 Eliminate the hassles of paperwork, applications, and multiple calls to payers
- 3 Benefit from the knowledge of experts who understand insurance companies and have successfully credentialed thousands of physicians in all 50 states

# TAKE THE NEXT STEP

Contact us at 855-510-6398 or email [results@nextgen.com](mailto:results@nextgen.com).