# Discover a Simpler Approach to Health IT Designed for ENT

#### Make life easier by bringing your health IT together

When ENT practices integrate their electronic health record (EHR), practice management, revenue cycle management (RCM), and patient engagement solutions on one system the result is better outcomes overall. Moreover, cloud-hosted services coupled with health data insights, ensure providers are equipped with the data they need to optimize care in a risk-free and fully supported environment.

What sets us apart from the rest:

- Full-circle approach—implementation tailored to your unique needs
- Personalized training—extensive training on time, and on budget
- Live nationwide call support—average support response time of two hours, compared to the industry average of two days
- **Ongoing solution evaluation**—solutions are continuously updated and new features are developed to meet your evolving needs

#### One platform for a Closed Loop<sup>™</sup> Patient Experience

- Empower patients to engage with your practice via a robust patient experience platform
- Use remote patient monitoring to improve outcomes for patients with chronic care conditions
- Decrease staff time spent on tedious tasks and reduce no-shows with self-scheduling, appointment reminders, bill pay, and Rx refill requests
- Reduce waiting room time by enabling patients to confirm personal information, complete intake forms, and provide insurance information before the appointment

#### Secure every dollar you earn

- Provide an informative check-in and billing experience for patients
- Automate charge creation and create custom coding rules
- Maximize financial performance with clean claims and A/R management
- Capture everything you've earned with customized contract audit and recovery

#### Contact us at 855-510-6398 or results@nextgen.com

1 Data is based upon internal NextGen Healthcare sources. 2 Trends in Healthcare Payments, 12th Annual Report 2021, InstaMed, a J.P.Morgan company.

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#### **EHR & PM BENEFITS**

Flexible documentation solutions accommodate individual workflows within your practice via quick-save templates, voice recognition, free text, and ambient listening technology.

## An integrated practice management platform helps:

- Lower IT overhead with single database management
- Share demographic data and reduce double entry
- Conduct HIPAA-compliant MPI searches for patients from other practices
- Support a single chart while securing practice financial data

### NextGen Healthcare RCM clients average a 98% first-pass clean claims rate.<sup>1</sup>

The standard best-practice clean claims rate is 80%.<sup>2</sup>

