

A Cloud-Based, AI-Orchestrated Platform for Your ENT Practice

Simplify complex workflows with one intelligent platform

ENT practices need more than a generic EHR. They need a platform designed for specialty complexity, operational scale, and evolving patient expectations.

NextGen Healthcare delivers a fully integrated, AI-orchestrated platform that helps ENT practices move beyond a system of record to a true system of context. Unifying intelligent EHR, practice management, revenue management, patient engagement, and analytics solutions, we help you simplify complex workflows, surface actionable insights, and drive better outcomes.

What this means for you: fewer workarounds, cleaner handoffs, and one source of truth across the practice.

Where ENT care flows seamlessly

NextGen® Otolaryngology Suite is purpose-built to support the full scope of care, including:

- ENT-specific templates and documentation
- Built-in injection workflows
- Longitudinal patient timelines for care tracking
- Prior authorization tracking
- Claims automation
- Comprehensive disease activity and control tools
- Clinical research workflows
- Respiratory and audiology device connectivity
- Sleep interpretation and billing functionality

The result: faster adoption, less customization overhead, and workflows that reflect how ENT practices actually operate.

Our strengths, your benefits

These ENT workflows are complemented by platform-level capabilities that power efficiency and growth:

- **AI-assisted documentation:** Generate SOAP notes in seconds and save providers up to 2.5 hours per day.
- **Automated billing workflows:** Improve charge capture, accelerate reimbursement, and reduce manual effort.
- **Enterprise-grade interoperability:** Connect disparate systems into one source of truth and context.
- **Integrated patient engagement:** Self-scheduling, reminders, digital intake, and multilingual outreach.
- **Agentic intelligence:** Proactive AI agents that manage tasks across clinical, operational, and financial workflows.
- **Configurable specialty workflows:** Tailor templates and protocols without sacrificing governance or upgrades.
- **Cloud-based scalability:** Secure, managed infrastructure that supports growth without replatforming.

Real world impact from practices like yours*

67%

reduction in patient no-shows

80%

of new patients schedule online

78%

reduction in referral leakage

45%

reduction in front-desk workload

2.5

hours saved daily per clinician

28%

improvement in patient collections

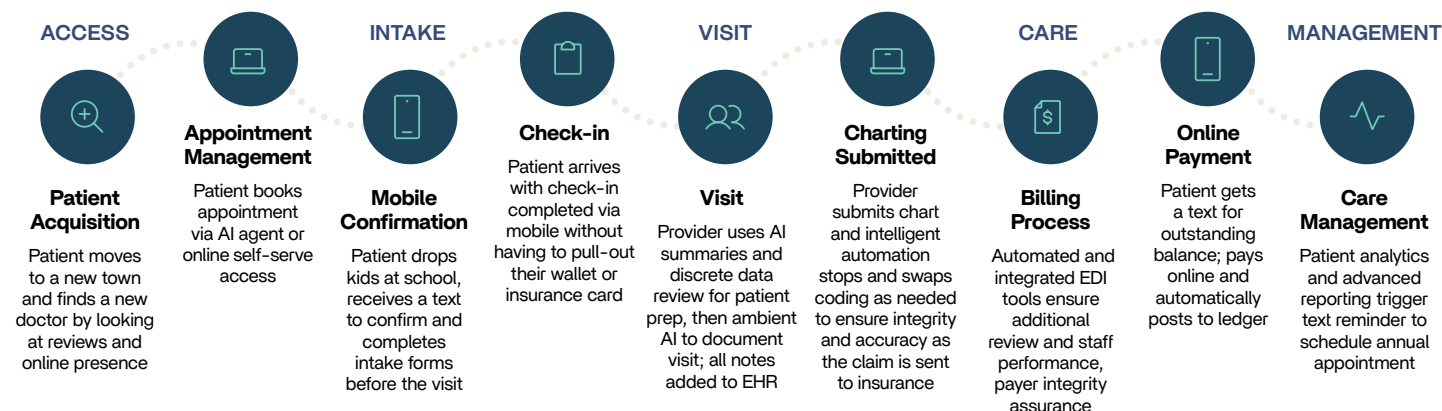
“While our practice is over 100 years old, Luma is helping us meet our modern patient population exactly where they want us to be—on their phone, anytime they need care. That will keep us competitive in the many years to come.”

Chuck Leider, CEO / Houston ENT & Allergy



Optimize every step of the care journey

NextGen® Otolaryngology Suite connects patient access, care delivery, and revenue management into a single, intelligent workflow that gives providers and staff the context needed to drive better outcomes.



A Closed Loop® Patient & Practice Experience

Every interaction, from access to outcomes, is connected, measurable, and optimized. Clinical, administrative, and financial workflows work together to improve patient experience and practice performance.

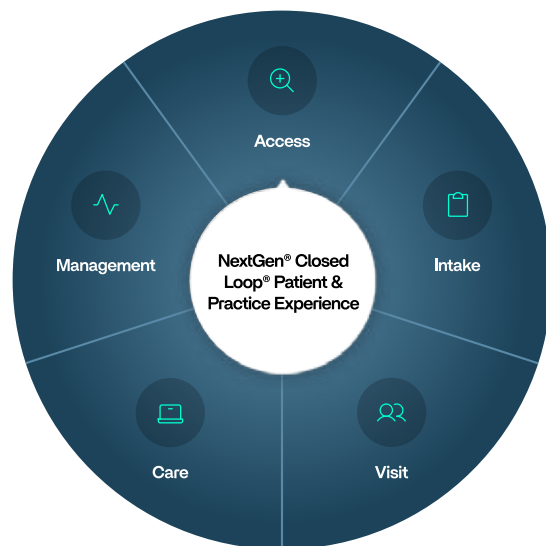
[Learn More >](#)

Driving measurable ROI through the 7 Levers of Efficiency[†]

NextGen Otolaryngology Suite is engineered to unlock operational and financial performance across seven key areas:

- RCM Uplift**
10% increase in gross profit
- Physician Efficiency**
~2.5 hours of documentation saved per day
- Contracts & Referrals**
2-3% increase in contract value and 10-20% uplift in referral completion
- Cost Containment**
5-10% reduction in non-physician op-ex
- Staffing & Site Optimization**
10-15% increase in admin capacity
- New Revenue Expansion**
\$250K to \$1M annual lift
- Patient Acquisition & Retention**
10-15% uplift in patient revenue

[Learn More >](#)



Black Book

2019-2026: #1 Client Satisfaction
Ambulatory EHR/PM



Simpler workflows start here.

Partner with us at 855-510-6398 or results@nextgen.com

*All numbers and percentages reflect real-world NextGen Healthcare client results

†Estimated improvement based on several factors. Numbers and percentages reflect achievable goals for participating organizations

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