

Your Practice. Our Purpose.

All the support you need.
All on one intelligent platform.

A system that understands, anticipates, and acts

Our AI-orchestrated solutions enhance every step of the patient and provider journey, driving smarter operations, stronger financial performance, better care experiences, and the agility to adapt—so you can focus on delivering better outcomes.

[Learn more about our approach to responsible AI >](#)

Clinical Care

AI That Works Alongside You

The NextGen® Intelligent Agent is an always-on AI assistant that brings hands-free intelligence directly into the EHR. Using voice and text commands, it automates tasks, surfaces insights, and orchestrates workflows across scheduling, patient care, revenue cycle management, and patient engagement. Combined with NextGen® Clinical AI and AI Scribe for documentation and patient summaries, the results are reduced administrative burden, minimized burnout, and more time for clinicians to focus on care.

[Learn more about Clinical AI >](#)

“I no longer have to remember every detail of what I told the patient or our plan—it’s already documented. Now, I simply need to code and send to billing, leaving only the straightforward tasks. This has been life-changing for me.”

Bani Bajaj, MD, Managing Physician, Capital Women's Care



Real-time, conversational AI embedded directly in the workflow—coordinating tasks, preparing information, and guiding next actions without disruption.

5-10

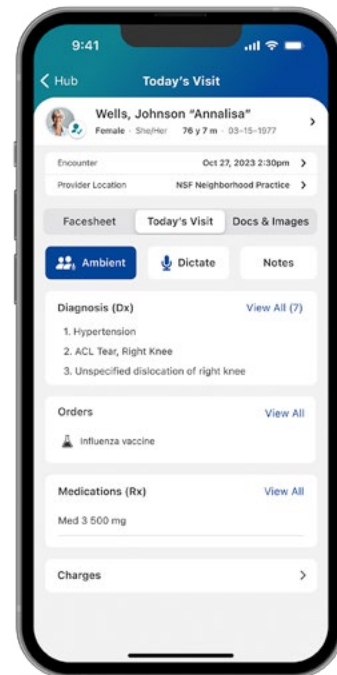
more patients
seen per day

↓57%

reduction in
after-hours work

~2.5

hours saved per
provider per day



Use NextGen Clinical AI to dictate notes
for on-the-fly patient encounters.



Patient Experience

Connect Every Stage of the Care Journey

From first contact to lifelong care, our AI-powered platform maximizes efficiency at every stage of the care journey. Combining advanced AI with intelligent automation, a true NextGen® Closed Loop® Experience enhances outcomes and deepens relationships for both patients and providers.

[Learn more about Patient Experience >](#)

↓40%

reduction in
no-shows

2x

faster referral
loop closure

↓30%

fewer application-
related issues

“The advanced notification of appointments, the filling out of patient pre-registrations, and knowing that their patient information and their health questionnaires are going to integrate directly into NextGen EHR is very, very powerful and saves time.”

*Billy Davis, Vice President, Strategy Implementation
Omni Eye Service*

The NextGen® Closed Loop® Patient & Practice Experience

Every interaction from access to outcomes is connected, measurable, and optimized.

[Learn More >](#)



NextGen® Navigator acts as an extension of your practice, never missing a patient call, handling the work end-to-end, and writing directly back to the EHR. Navigator brings contextual understanding to voice conversations for appointment needs, including rescheduling, confirmations, cancellations, or SMS routing—resolving up to 85% of access calls.

**98
HOURS**

98 hours saved
on call center
tasks within
one month



85% of calls
processed by
Navigator
without human
intervention

**2-3
HOURS**

2-3 hours
saved per staff
member each
day on manual
communications

Financial Integrity

End-to-End Revenue Automation

From intelligent documentation processing, reducing denials before they happen, to an encompassing suite of revenue cycle services that max out reimbursements, our end-to-end practice management (PM) platform brings meaningful intelligence to every stage of operations.

Financial AI adds powerful new tools to your claims processing toolkit, while **NextGen® Revenue Cycle Management Services** can help you prevent denials, increase collections, and reduce days in A/R, enabling you to dedicate more practice resources where they are most needed for care delivery.

[Learn more about PM >](#) / [Learn more about RCM >](#)

45%

faster claim
resolution

30%

faster denial
resolution

UP TO
95%

automated call
resolution

“With the help of NextGen RCM Services, we remained committed to our focus on patient care. The financial insights we have empower us to make data-driven decisions every day to improve everyday business and maximize profitability.”

*Paige Lemay, Chief Executive Officer
Coastal Orthopedics & Musculoskeletal
Ambulatory Surgery Center*

Value-Based Care

Turn Patient Data Into Action

Close care gaps with AI prompting, track quality performance, and streamline reporting across value-based programs, including MIPS, without layering on manual work. NextGen® Population Health gives your care teams the visibility to act proactively through outreach, chronic condition management, and timely follow-up, all in the flow of care. The result is better outcomes—and teams that spend less time on reporting and more time with patients.

[Learn more about Value-Based Care >](#)

“In the first 90 days, we’ve actually improved our total percentage of collections; of charges that have been put into the system, we’ve improved that by 7%. That’s pretty significant. It’s scale for us.”

*Billy Davis, Vice President
Strategy Implementation
Omni Eye Services*

“The ease of information with Population Health creates opportunities to better engage our prevention and intervention activities. We can reference critical information to better align our targeted approach and increase our effectiveness.”

*Angie Wilson
Tribal Health Director
Reno-Sparks Tribal Health Center*

Connectivity

Interoperability Without Constraints

We help organizations exchange information securely across any system, at any scale. Mirth® by NextGen Healthcare, trusted by thousands of healthcare organizations worldwide, is the industry's go-to integration engine for routing, transforming, and normalizing data across disparate systems. Flexible APIs extend that connectivity with on-demand data access and third-party integrations, while NextGen® Share enables secure patient information exchange across networks—together eliminating data silos and supporting more coordinated, informed care.

[Learn more about Connectivity >](#)

Decision Intelligence

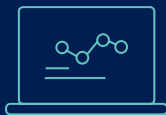
Insights to Capitalize on It All

With the NextGen Enterprise platform, every part of the care journey is covered. NextGen® Insights makes sure that all of that meaningful progress is capitalized on by supplying you with advanced, AI-driven insights, based on your own clinical, financial, and operational data.

[Learn more about NextGen Insights >](#)

NEXTGEN INSIGHTS

Clinical, operational, and financial dashboards to prioritize work and improve outcomes.



Clinical Analytics

Deliver smarter, more personalized care powered by timely insights that illuminate patient trends and care opportunities.



Operational Analytics

Empower every provider and workflow to operate at peak efficiency so care delivery runs smoother, schedules stay full, and patients stay engaged.



Financial Analytics

Turn insight into financial strength by accelerating cash flow, reducing denials, and capturing more of the revenue you earn.

“The channels and features within Mirth Connect allow you to build integrations quickly. If I’m asked on Monday to integrate a new system into the hospital network, it will be installed and ready for testing in a week.”

Óscar González
Software Analyst
Bahía Software

“In a meeting, someone might ask a question about a trend or change in the business. Instead of leaving the meeting with more questions, we can open NextGen Insights, drill into the data, and quickly understand what’s driving it.”

Joey Martinez
Chief Information Officer
Vistar Eye Center

Talk to an expert today.

Partner with us at 855-510-6398 or results@nextgen.com

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