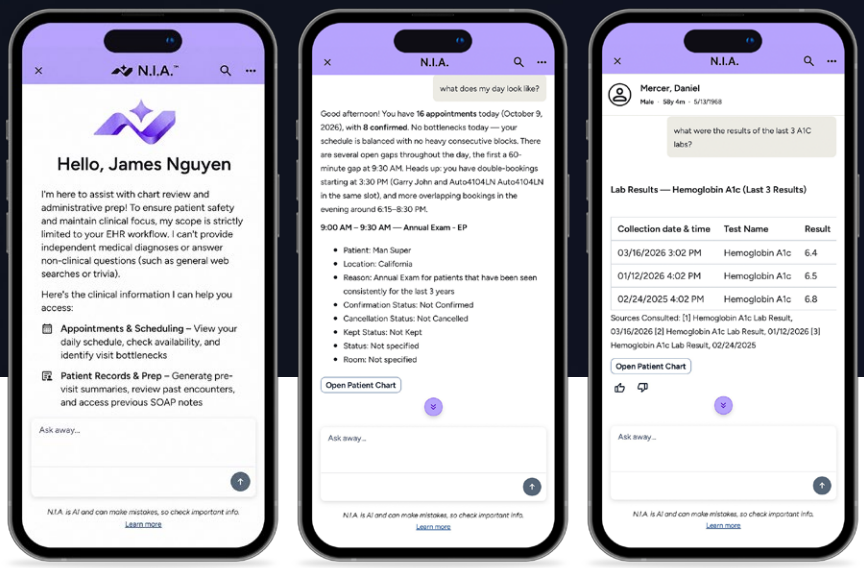
N.I.A.™ for Clinicals

NextGen® Intelligent Agent



Your AI-native clinical companion

Start the day smarter. Deliver care more confidently.

Healthcare providers spend too much time preparing for care and not enough time delivering it. Chart review, schedule analysis, patient search, and administrative tasks create cognitive burden before the first patient even arrives. There's a better way to start the clinical day.

What Is N.I.A. for Clinicals?

N.I.A. (NextGen Intelligent Agent) for Clinicals is built into NextGen® Clinical AI, within the NextGen Enterprise ecosystem. It helps providers prepare more efficiently, navigate clinical information faster, and reduce friction in daily workflows. N.I.A. works where you do, so you can ask questions in everyday language and get answers pulled straight from the chart.



Ask it something like "summarize this patient's history," and N.I.A. gathers the relevant information for you. It draws only on your organization's real clinical data and only shows what you already have permission to see.

You spend less time hunting through screens and *more time ready for the patient in front of you.*

KEY BENEFITS

- **Spend less time getting ready.**

  Pull together your day and each patient's context in one place, instead of searching screen by screen.

- **Start each visit better prepared.**

  See the relevant background before you walk in.

- **Carry less mental load.**

  Work from a short summary rather than assembling the picture yourself.

- **Stay in one place.**

  It all happens inside NextGen Clinical AI—no switching between apps.

nextgen™ HEALTHCARE

Core Capabilities

Intelligent schedule briefings

Start each day with a conversational overview of what lies ahead. N.I.A. can summarize:

- Schedule density
- Appointment types
- Visit reasons
- Potential bottlenecks
- Available schedule gaps
- Upcoming clinical workload

Instead of reviewing appointments one by one, providers receive a clear briefing that helps them prepare more efficiently.

Voice-to-text information retrieval

Ask questions using conversational language. N.I.A. is designed to help clinicians retrieve information naturally rather than relying on menus, navigation trees, or memorized workflows. Examples:

- "What's my schedule today?"
- "Show me recent assessments."
- "Summarize this patient's history."

Context-aware patient preparation

N.I.A. helps providers quickly access relevant clinical information before an encounter. Examples include:

- Problem lists
- Allergies
- Medications
- Procedures
- Encounter SOAP notes
- Previous assessments as recorded in SOAP notes
- Clinical history (Medical/Social/Family)
- Labs and vitals

Because N.I.A. understands workflow context, users can access information without repeatedly navigating through chart sections.

Faster navigation

N.I.A. can help connect users directly to relevant information through deep links and workflow-aware navigation, reducing clicks and accelerating access to critical information.

WHY NEXTGEN HEALTHCARE?

Many AI tools are built to solve one isolated task. N.I.A. is designed to connect information, workflows, and AI experiences—not add another point solution.

N.I.A. is designed as an EHR-native intelligence layer that helps connect information, workflows, and AI experiences into a more unified care experience. By focusing first on high-frequency provider workflows, such as morning preparation, schedule review, and patient context gathering, N.I.A. aims to deliver immediate value while supporting a broader long-term strategy for workflow orchestration.

BUILT FOR TRUST

Safety and governance are foundational to the initial release of N.I.A. Version 1 capabilities are designed to:

- Operate within established security permissions
- Use grounded EHR data
- Cite source data and citation behind every response
- Maintain auditability
- Respect clinical governance requirements
- Keep clinicians in the loop
- Protect patient data in line with HIPAA and organizational privacy requirements

N.I.A. is designed to support clinicians, not replace them

PART OF A BROADER CLINICAL AI VISION

N.I.A. is one component of NextGen Clinical AI, a portfolio designed to help providers reclaim time, reduce administrative burden, and improve efficiency before, during, and after the patient encounter.

The broader vision combines:

- Intelligent workflow support
- Clinical AI capabilities
- AI-generated patient summaries
- Ambient documentation technologies

The future is AI orchestration across clinical, operational, financial, and analytics workflows.

Talk to an expert today.

Contact your NextGen Healthcare representative or request a demo to see how N.I.A. fits into your team's daily workflow.

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