2024 Workflow Workshop Webinar Series

Promoting Interoperability
Health Information Exchange:
Receive & Reconcile

Agenda

Support Electronic Referral Loops by Receiving and Reconciling Health Information:

- Measure Overview
- Measure Specifications
- Measure Special Considerations
- Recommended Workflow

HIE – Receive & Reconcile

Measure Overview

HIE – Receive & Reconcile	
Description	For at least one electronic summary of care record received for patient encounters during the performance period for which a MIPS eligible clinician was the receiving party of a transition of care or referral, or for patient encounters during the performance period in which the MIPS eligible clinician has never before encountered the patient, the MIPS eligible clinician conducts clinical information reconciliation for: 1) medication 2) medication allergy 3) current problem list
Exclusion	Any MIPS eligible clinician who receives transitions of care or referrals or has patient encounters in which the MIPS eligible clinician has never before encountered the patient fewer than 100 times during the performance period
Points Available	Up to 15 Points

Measure Specifications

Denominator	Numerator
• Number of electronic summary of care records received using CEHRT for patient encounters during the performance period for which a MIPS eligible clinician was the receiving party of a transition of care or referral, and for patient encounters during the performance period in which the MIPS eligible clinician has never before encountered the patient • **QP Translation**: A patient will only pull into the denominator if a Summary of Care record is received electronically, and the Transition Into Care checkbox is marked, or if the patient is a new patient	• The number of electronic summary of care records in the Denominator for which clinical information reconciliation is completed using CEHRT for the following three clinical information sets: ○ Medication: Review of the patient's medication, including the name, dosage frequency, and route of each medication ○ Medication allergy: Review of the patient's known medication allergies ○ Current Problem List: Review of the patient's current and active diagnoses

Special Note: For a complete list of qualifying encounters, please reference the measure papers

Measure Special Considerations

In order to receive credit for this measure, the following items must be documented and then reconciled for the patient:

- Medications
- Medication Allergies
- Problems

Even if a patient does not have any, an indication of none must still be documented, and then reconciled

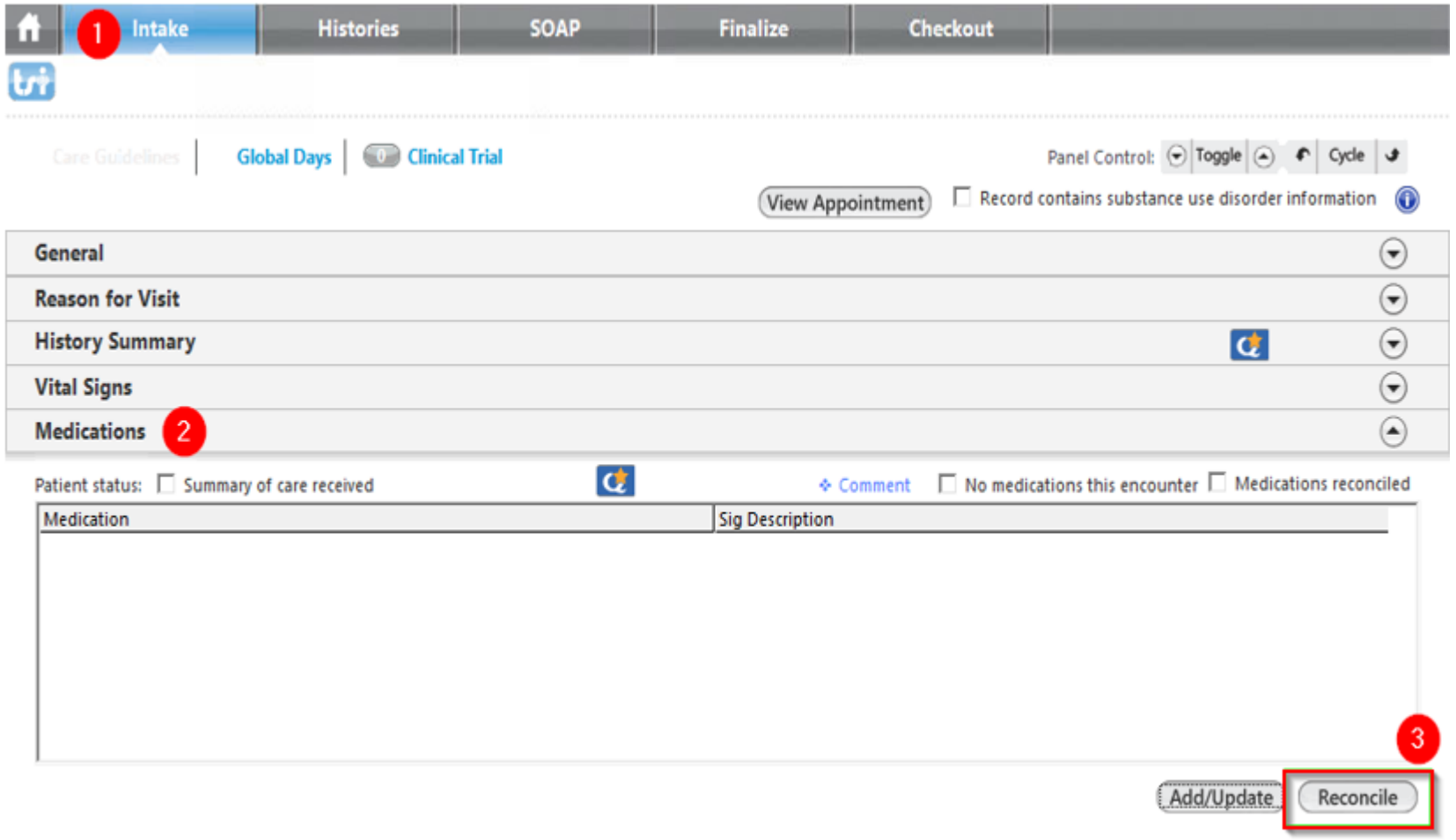
QP Tip: It is recommended to complete the reconciliation workflow, regardless of whether a CCD is attached to the patient's visit

Failure to be on NextGen 6.2021 or higher will result in a 0 on the Promoting Interoperability Category and have a significant negative impact on your practice's overall MIPS score.

Manual Reconciliation Workflow

Manual Medication Reconciliation Workflow

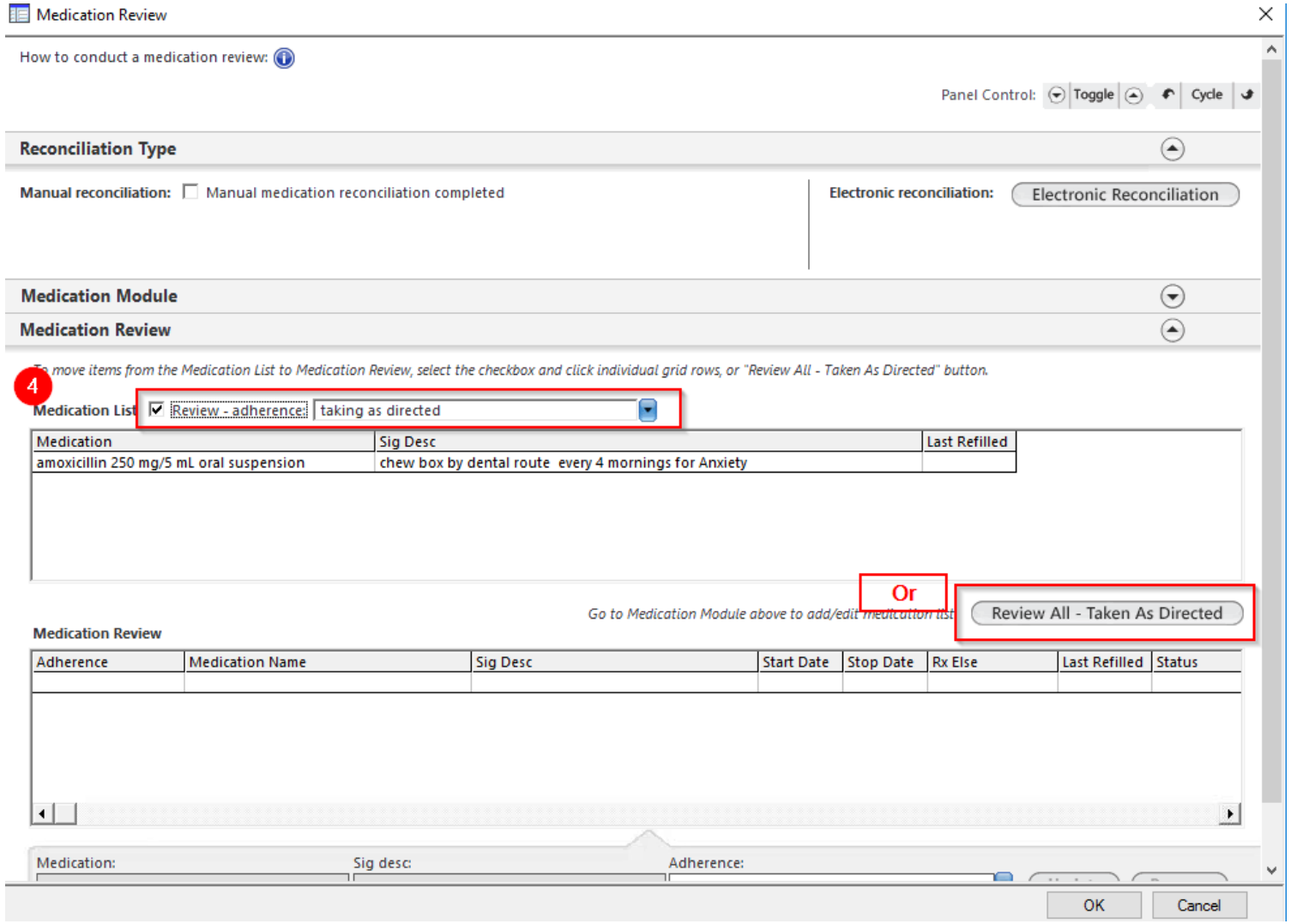
1. Open the **Intake** template
2. Scroll to Medications
3. Select Reconcile



Note: Selecting the Summary of Care Received checkbox will ***not*** count towards the measure

Manual Medication Reconciliation Workflow

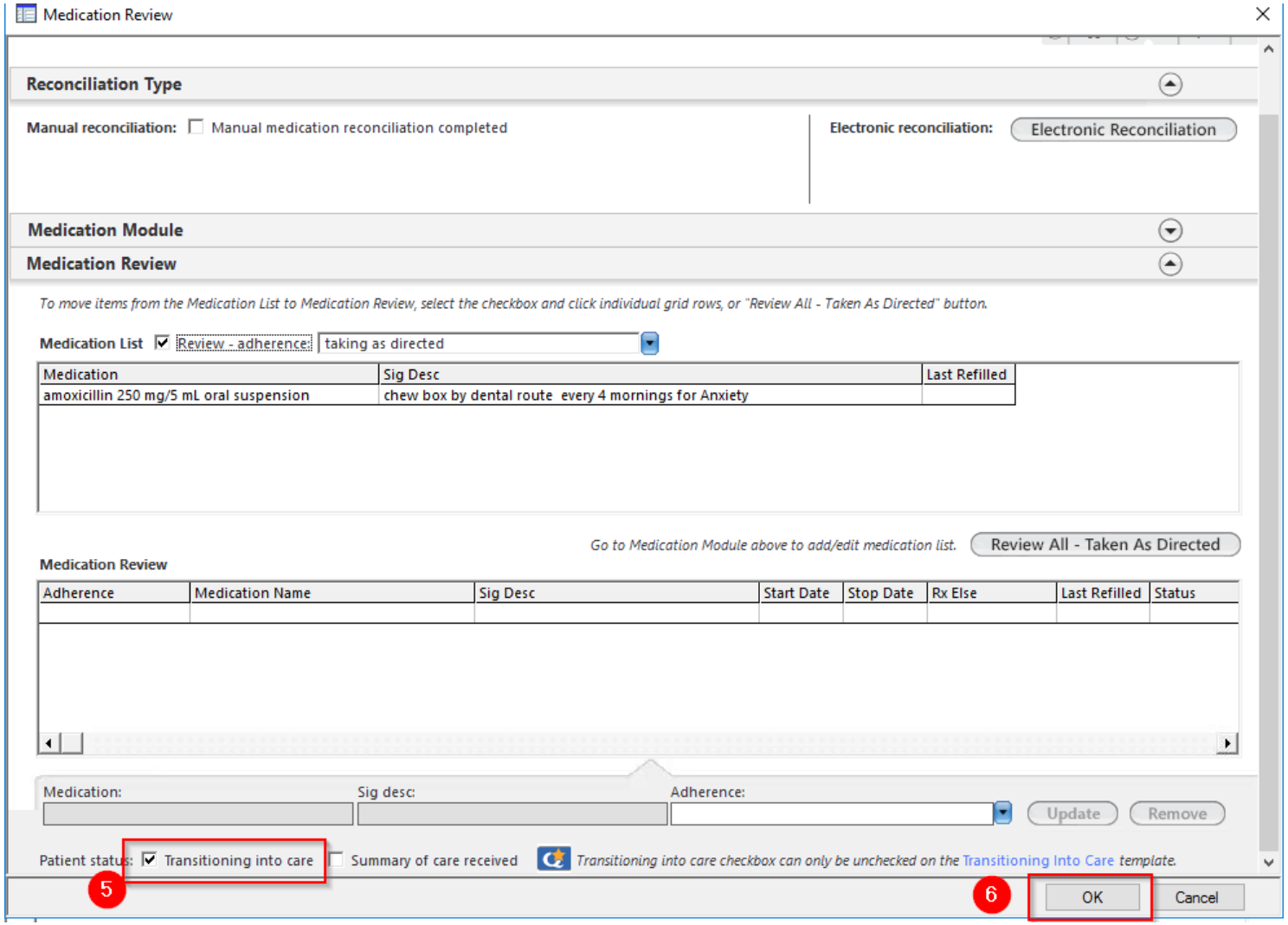
4. Select either the “Review – adherence” checkbox (you would have to select each medication from the list) OR you may select “Review All –Taken As Directed”



Manual Medication Reconciliation Workflow

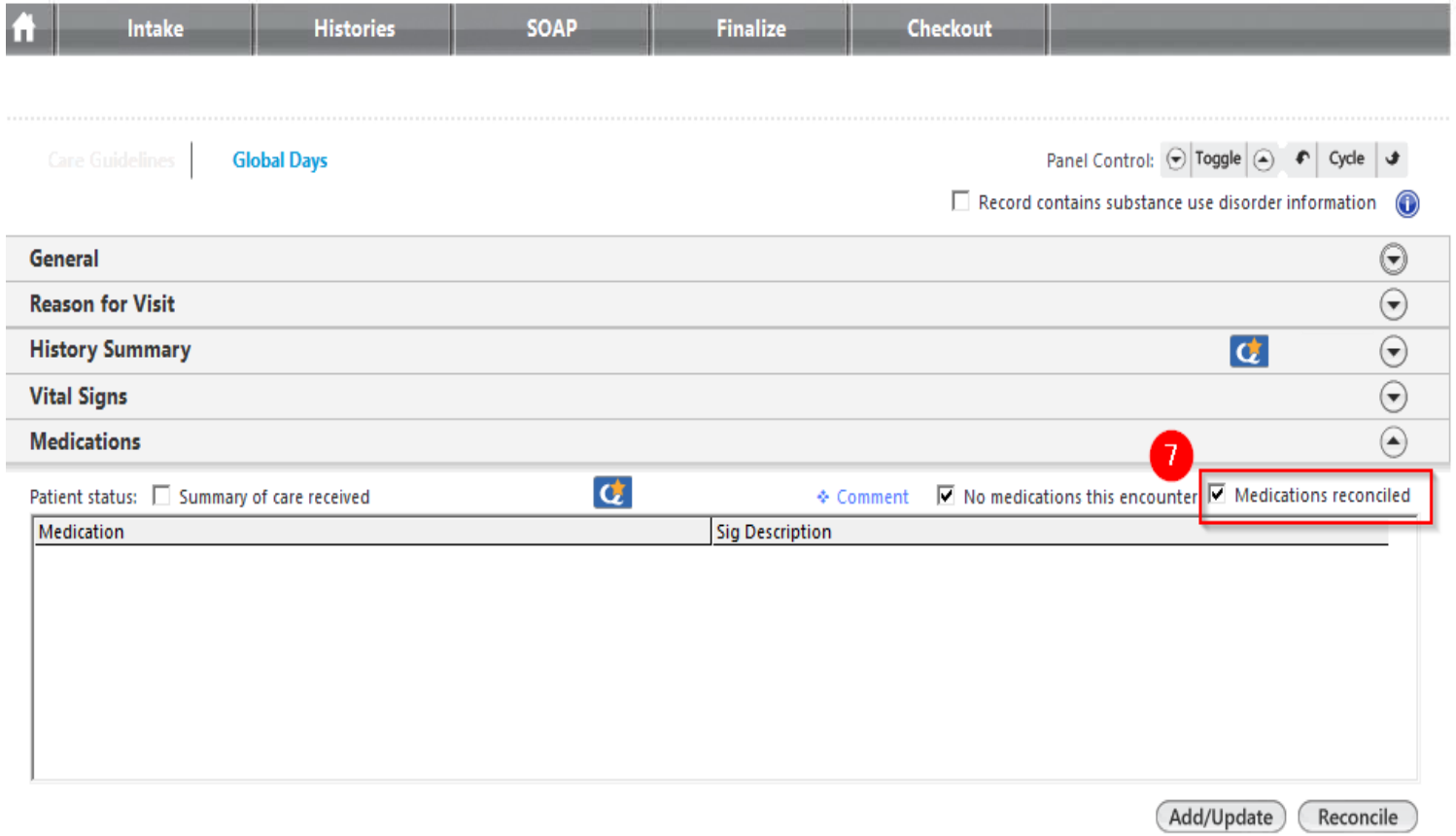
5. If the patient is considered a transition into care, select the “Transitioning Into Care” checkbox

6. Click “OK” to close the pop-up



Manual Medication Reconciliation Workflow

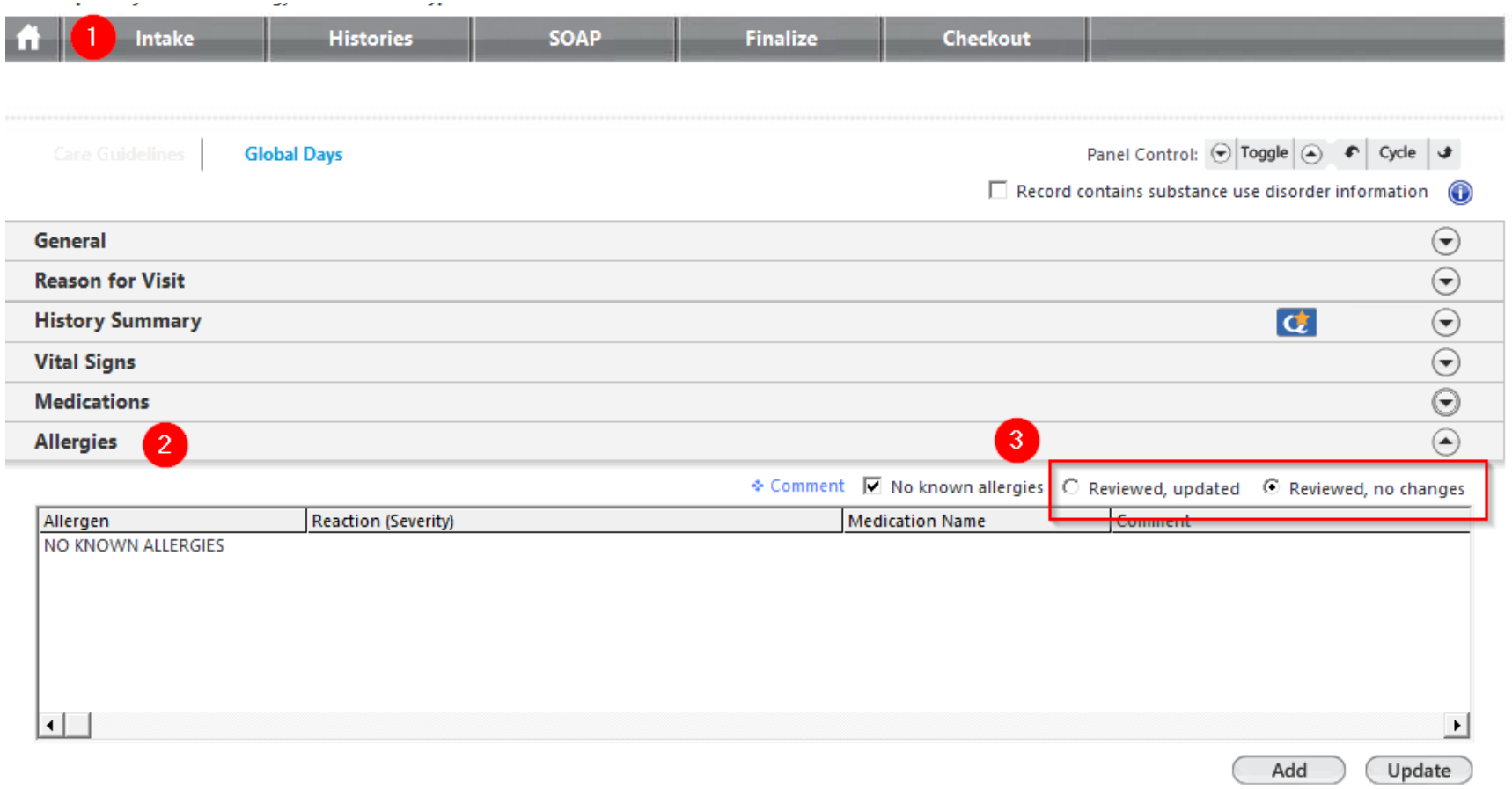
7. Confirm the “Medications Reconciled” checkbox has been marked



Special Note: If a patient has no medications, you must select the “No Medications” ***and "Medications*** Reconciled” checkbox

Manual Allergies Reconciliation Workflow

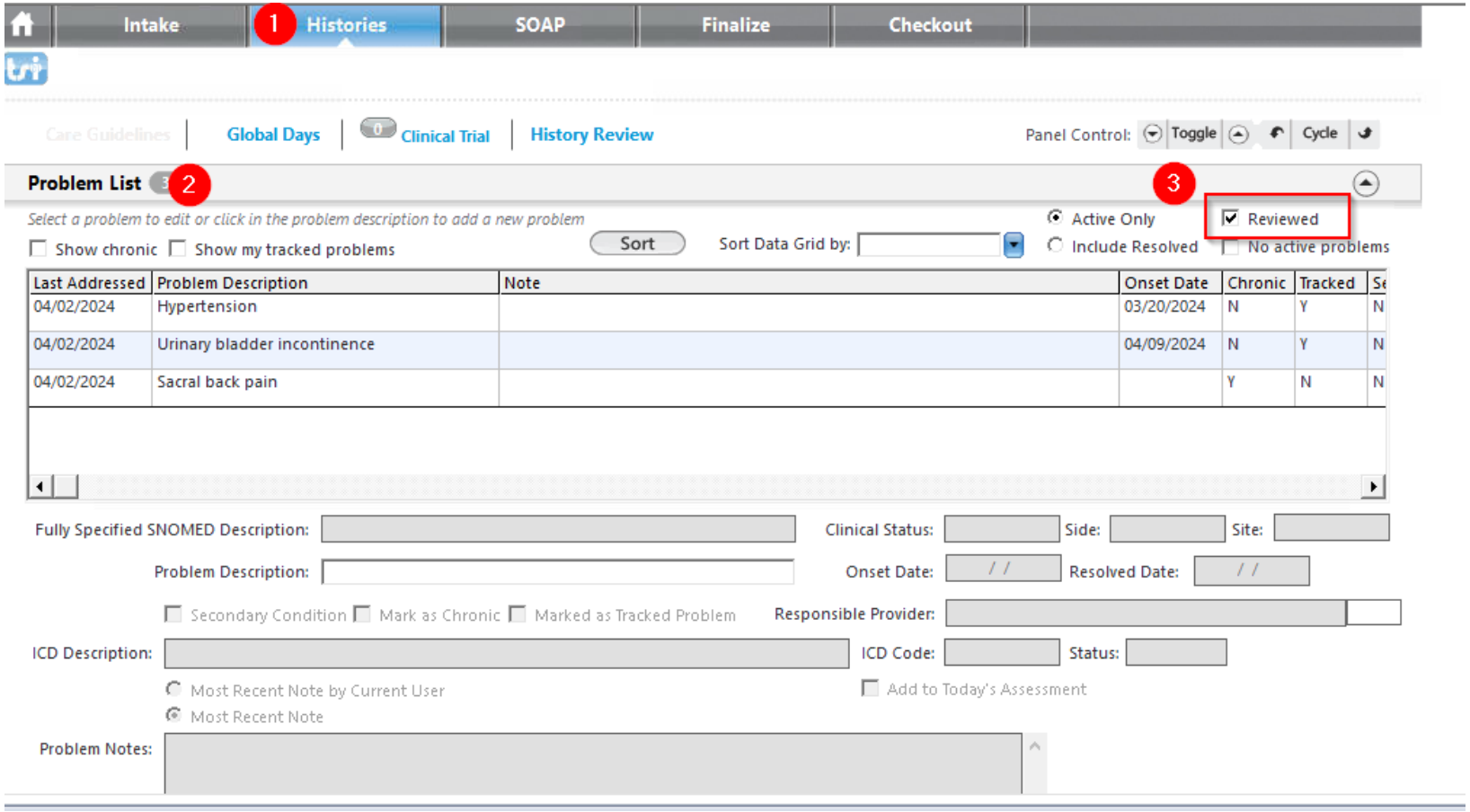
1. Open the **Intake** template
2. Scroll to Allergies
3. Verify with the patient that medication allergies are accurate, then select the applicable checkbox



Special Note: If a patient has no known allergies, you must select the "No known allergies" ***and*** " Reviewed, updated" or "Reviewed, no changes"

Manual Problems Reconciliation Workflow

1. From the Home Page, Histories, or SOAP Template, navigate to the Problems List
2. Select the “Reviewed” checkbox

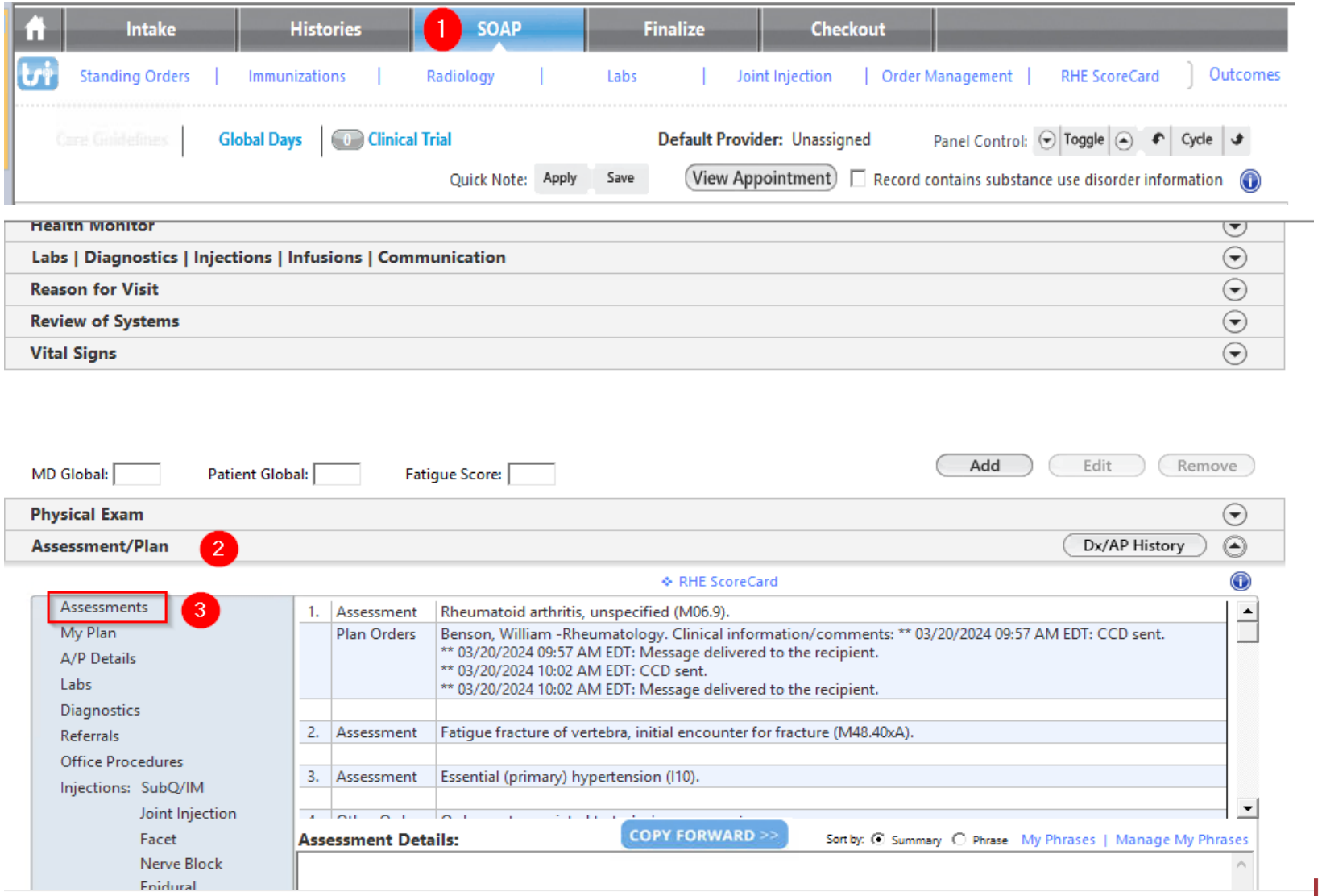


Special Note: If a patient has no active problems, you must select the “No active problems” ***and*** the “Reviewed” checkbox

How to Add Problems

How to Add Problems

1. Open the SOAP template
2. Navigate to Assessment/Plan
3. Select “Assessments” to launch the pop up

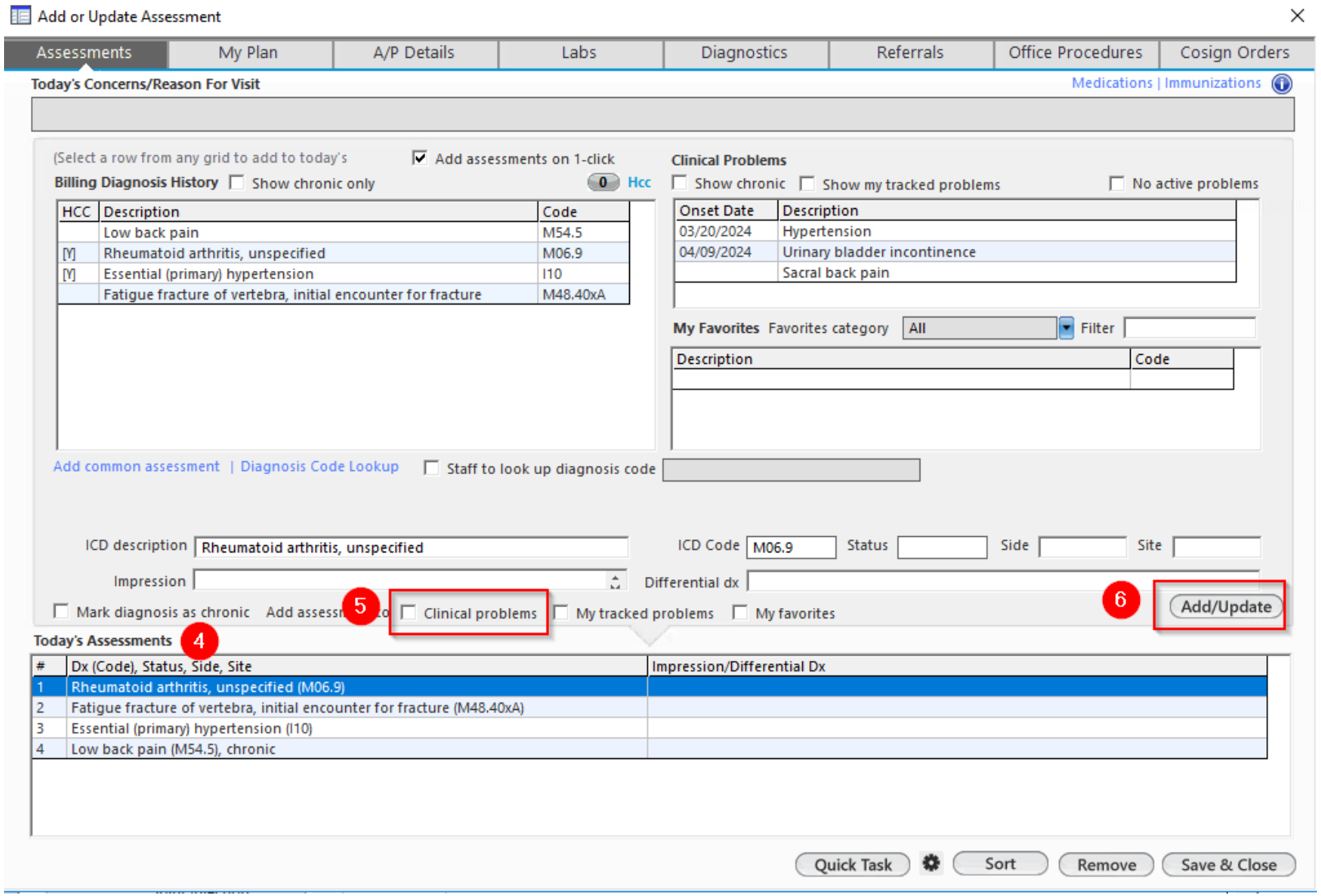


How to Add Problems

4. Select the assessment from “Today’s Assessments”

5. Select the “Clinical Problems” checkbox to launch the Mapped SNOMED Code pop-up

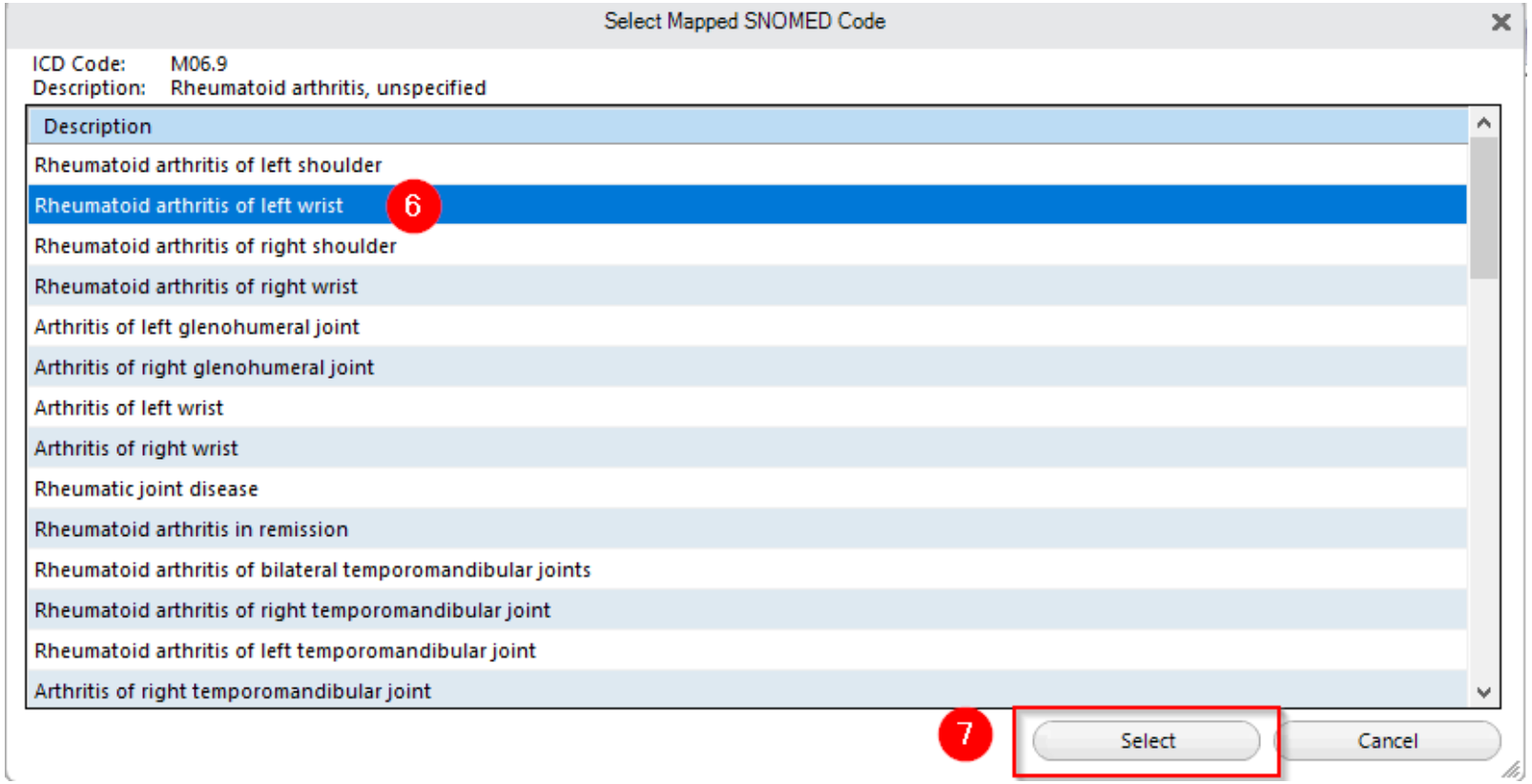
6. Click “Add/Update”



How to Add Problems

7. From the “Select Mapped SNOMED Code” pop-up, select the appropriate description of the problem

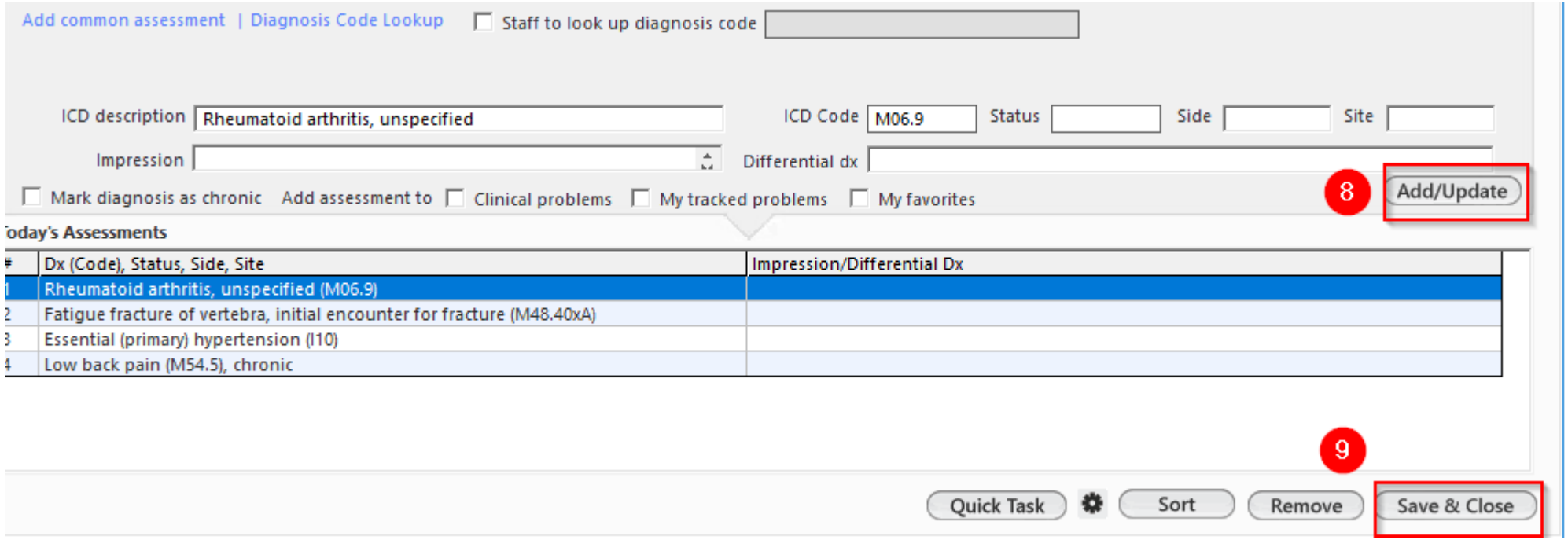
8. Click “Select” to close the pop-up



How to Add Problems

9. Back on the Assessment pop-up, select “Add/Update”

10. Click “Save and Close” to add the selected problem description to the problems list



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