

RESULTS THAT SHOW GROWTH

NEW ORTHOPEDIC AND PHYSICAL THERAPY CLIENTS WITH 50 OR MORE PROVIDERS IN THE PRACTICE

These clients take advantage of NextGen® Enterprise Financial Suite or NextGen® Financial Suite Plus or Pro. All three solutions provide a combination of specialty-based support, managed services, and technology to better manage the revenue cycle.

ENCOUNTERS AND BILLING



Increase in encounter volume

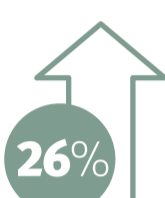
These clients experienced an average 13% increase in encounter volume.



Reduction in total charge lag

These clients experienced an average decrease of 14% in total charge lag. This key performance indicator (KPI) measures how long it takes from the date of the patient visit to process all charges for an encounter.

MARKET SHARE



Increase in provider count

On average, these clients experienced a 26% increase in provider count, indicating a gain in market share with support from NextGen® RCM Services.



Increase in annual collections growth

These clients experienced an average increase of 21% in annual collections growth.



ACCOUNTS RECEIVABLE



Average reduction of 3.6% in days in accounts receivable (A/R)



Average increase of 22% in 0–30 days A/R aging*

*An increased proportion of receivables in the 0–30 days group indicates the time it takes to collect A/R is declining.

DENIAL TRENDS



Decrease in denial rate

On average, these clients experienced a 4.4% decrease in percentage of claims initially denied by payers. The cost of reworking denials averages \$25.00 per denial.



NEXTGEN RCM SERVICES

Orthopedic and physical therapy clients achieved these KPIs by partnering with NextGen RCM Services.

All practices have utilized NextGen RCM Services for more than one year with an average length of use of more than four years.

“If someone asked me, ‘Would you outsource to NextGen RCM Services if you had to make the decision today?’ My answer would still be ‘yes—absolutely!’”

— Iris Bernier
Director of Revenue Cycle
Coastal Orthopedics
Bradenton, Florida

BETTER STARTS HERE

Join the more than 100,000 providers across the United States who use solutions provided by NextGen Healthcare to achieve their goals.

Contact us at 855-510-6398 or results@nextgen.com.

Because every medical practice is different, there is no guarantee regarding the results your practice may experience.

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