

NextGen Healthcare for Community Health Centers

You Are Here.

Staff is frustrated and confused by Medicare/Medicaid payment requirements. Referral tracking is tedious and time-consuming. You're challenged by the complicated application process for federal and state funding. Effectively connecting to Bureau of Primary Health Care (BPHC) disease management protocols, meeting Meaningful Use measure requirements, and gaining Patient Centered Medical Home certification is difficult.

You Could Be Here.

Destination — Future-Focused Community Health Center

Running a simplified Uniform Data System (UDS) reporting process. Maintaining an efficient, economical, integrated health record and administrative system. Documenting thoroughly for primary care and behavioral health services. Managing your patients' care through automated disease management and health maintenance features. Assessing a chart anytime online. Billing electronically.

So How Do You Get There?

NextGen Healthcare — Empowering Community Health Centers with Fully-Integrated Technology

NextGen Healthcare provides powerful electronic health records (EHR) and practice management software designed to accommodate the unique needs of Community Health Centers (CHCs). NextGen® Ambulatory EHR and NextGen® Practice Management software can be implemented as a fully-integrated solution or as stand-alone applications. Implemented in well over 365 nonprofit CHC locations nationwide, the NextGen® system is designed to meet your unique clinical and administrative needs. NextGen Healthcare is a single-source vendor for practice management and clinical electronic health records for both medical and dental services. In addition, we offer comprehensive training and support services to ensure a successful implementation.

NextGen Healthcare Benefits for Community Health Centers

- Improve patient care with standard disease management and health maintenance protocols
- Increase revenue and cash flow through automated processes:
 - Billing for professional, institutional, and dental claims
 - Payment posting with ERA (835)
 - Automated Eligibility/Referral verification with NextGen™ Real Time Services
- Reduce administrative costs with WorkLog Manager and Background Business Processor
- Increase accuracy of specific population identification with discrete data collection/ Report Writer
- Increase funding opportunities via powerful reporting capabilities—along with expert guidance from NextGen Healthcare’s Grants and Funding Department

Tailored Community Health Center Content

NextGen® software delivers a comprehensive library of easily-navigable and customizable templates, triggers, clinical content, and workflows to make clinical documentation and patient care quick, thorough, and accessible.

- Obtain complete, organized knowledge bases for 26 specialties, including family practice, physical therapy, podiatry, OB/GYN, pediatrics, and behavioral health to help document histories, allergies, medications, procedures, and more
- Gain assistance in determining E&M levels using templates that include clinical decision support tools



Behavioral health screen: quickly capture and store detailed patient data through point-and-click options.

Comprehensive Health Maintenance and Disease Management

For patient populations that require extensive care, extra diligence, and careful planning, NextGen® systems are unsurpassed. NextGen® software features modules that complement delivery of care by helping to ensure timely visits, appropriate testing, and longitudinal analysis. NextGen® software centralizes patient information to simplify daily management, allowing providers the freedom to focus on actual delivery of care.

- Establish preferred workflows and care plans for individual maintenance schedules, disease states, and preventive care. Automated tools include system alerts, task generation, and patient reminders
- Capture all clinical values as discrete data elements, allowing detailed analysis for outcome improvements and treatment regimens. As a result, gain proven improvements with your practice-wide patient HgA1c average, immunization rates, and screening test compliance
- Integrate patient education with robust charting and graphing features to keep patients informed, instructed, and involved



“With NextGen software, we fill prescriptions faster—and answer phone messages more quickly. Today, thanks to a customized template that facilitates same-day sick notes, we can see 25 patients or more in a single day. Delivering patient care is more thorough and efficient.”

Lori Goforth
*Nurse, Midwife, EHR/Practice
Management Project Manager
Shenandoah Community Health*



A CHC-Enhanced Billing Solution

In addition to its enterprise appointment scheduling module, NextGen® software automates complex CHC billing requirements through features and services developed solely for the unique needs of CHCs.

- Gain full capabilities for encounter billing to NGS and Medicaid programs (for medical and dental)
- Reduce double entry of services by having NextGen Ambulatory EHR procedures automatically flow into charge entry
- Support single system native creation of HIPAA-compliant ANSI X12 837I (institutional), 837P (professional), and 837D (dental) claims
- Support standard HIPAA transaction sets:
 - 835 Remittance advise (ERA)
 - 997 file level acknowledgement
 - 277u claim level acknowledgement
 - 270/271 eligibility and referrals request and response cycles
 - 276/277 individual claim request and response cycles
- Benefit from a highly-experienced Claims/Billing department, providing monthly CHC conference calls and continuous CHC billing feature development

Powerful Reporting Tools

NextGen Healthcare's robust reporting utility supports the variety of documentation that your organization needs to help you satisfy federal and state regulations and funding requirements, as well as disease collaboratives, auditors, and private payers. When processing UDS information, NextGen® solutions help enable a much smoother reconciliation process of medical and dental services.

- Gain efficient reporting and outcome analysis. NextGen® software delivers UDS, HDC, FQHC, DOQ-IT, and Ryan White reporting and quality outcome analysis and HEDIS measures
- Replace PECS with standard HDC rosters and outcome measure reporting, and gain assistance in eliminating time required for double entry
- Simplify compilation of UDS data. Supports BPHC-required user, staffing, and financial and clinical outcome tables. Store UDS reports exactly as submitted. Establish patient care and financial benchmarks for state and nationwide comparisons
- Create reports tailored to qualifying encounters for grants and other funding
- Facilitate collections, billing, and revenue analysis with detailed, customizable financial reports

Patient Amenities

Improve the ease of patient care by delivering enhanced services and gaining increased convenience—both for your patient and your practice. NextGen® software components promote simplified billing, stronger accessibility, and faster results.

- Electronically transmit orders, results, prescriptions, and more providing patients with faster results, easier referrals, and hassle-free medication pickup—through NextGen® software's interoperability
- Simplify patients' financial responsibilities, and clarify your account and cash flow status with automated Sliding Fee schedules
- Integrate with message systems to automatically generate visit reminder or lab result calls

Integrated Electronic Dental Records

NextGen® Electronic Dental Record (EDR)—NextGen EDR— integrates with your CHC-wide operations to help improve overall healthcare delivery, enable growth, improve patient experiences, and increase staff satisfaction. As a single source vendor for practice management and medical/dental electronic health records, NextGen Healthcare delivers a comprehensive clinical and administrative system.

You'll gain seamless, real-time access to dental and medical clinical data, patient prescription history data, medication management, drug databases, centralized scheduling, billing management, and more. Plus, through this integration, improve your access to Meaningful Use incentive revenue.



The NextGen Healthcare Difference

It takes more than software to produce success in a complex environment. That's why NextGen Healthcare sees a business relationship as an ongoing partnership. We maintain our commitment to CHCs with specialized service, training, and experience—including dedicated Directors of Community Health and Tribal Health; active participation in government CHC initiatives and industry associations; an extensive current base of CHC clients, many of whom collaborate with NextGen Healthcare on product development and enhancements; and customized implementation/training methods geared to CHCs and their use of our system.

Find out why over 365 CHCs already use NextGen® software. For more information please call 215-657-7010 or visit nextgen.com.

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Patent pending.