



NextGen for Community Health Centers



You Are Here.

Staff is frustrated and confused by Medicare/Medicaid payment requirements. Referral tracking is tedious and time-consuming. You're challenged by the complicated application process for federal and state funding. Effectively connecting to BPHC disease management protocols, as well as labs, pharmacies, and other state programs is difficult.

You Could Be Here.

Destination — Future-Focused Community Health Center

Running a simplified UDS reporting process. Maintaining an efficient, economical, integrated health record and administrative system. Documenting thoroughly for primary care and behavioral health services. Managing your patients' care through automated disease management and health maintenance features. Assessing a chart anytime online. Billing electronically.

So How Do You Get There?

NextGen — Empowering CHCs with Fully Integrated Technology

NextGen Healthcare provides powerful electronic health records (EHR) and enterprise practice management (EPM) software designed to accommodate the unique needs of community health centers (CHCs). NextGen® EHR and NextGen EPM software can be implemented as a fully integrated solution or as stand-alone applications. Implemented in well over 200 non-profit health center locations nationwide, the NextGen system is designed to meet your unique clinical and administrative needs. As such, our integrated solution also offers an electronic dental record (EDR) with parent company QSI. In addition, we offer comprehensive training and support services to ensure a successful implementation.

NextGen Benefits for Community Health Centers

- Improve patient care with standard disease management and health maintenance protocols
- Increase revenue and cash flow through automated processes:
 - Billing for professional, institutional, and dental claims
 - Payment posting with ERA (835)
 - Automated Eligibility/Referral verification with RTS
- Reduce administrative costs with WorkLog Manager and Background Business Processor
- Increase accuracy of specific population identification with discrete data collection/Report Writer
- Increase funding opportunities via powerful reporting capabilities—along with expert guidance from NextGen Healthcare’s Grants and Funding department

Tailored Community Health Center Content

NextGen software delivers a comprehensive library of easily navigable and customizable templates, triggers, clinical content, and workflows to make clinical documentation and patient care quick, thorough, and accessible.

- Obtain complete, organized knowledge bases for 26 specialties, including family practice, physical therapy, podiatry, OB/GYN, pediatrics, and behavioral health help to document histories, allergies, medications, procedures, and more
- Gain assistance in determining E&M levels using templates that include clinical decision support tools

Behavioral health screen: quickly capture and store detailed patient data through point and click options

Comprehensive Health Maintenance and Disease Management

For patient populations that require extensive care, extra diligence, and careful planning, NextGen systems are unsurpassed. NextGen software features modules that complement delivery of care by helping to ensure timely visits, appropriate testing, and longitudinal analysis.

NextGen software centralizes patient information to simplify daily management, allowing providers the freedom to focus on actual delivery of care.

- Establish preferred workflows and care plans for individual maintenance schedules, disease states, and preventive care. Automated tools include system alerts, task generation, and patient reminders
- Capture all clinical values as discrete data elements, allowing detailed analysis for outcome improvements and treatment regimens. As a result, gain proven improvements with your practice-wide patient HgA1c average, immunization rates, and screening test compliance
- Integrate patient education with robust charting and graphing features to keep patients informed, instructed, and involved





A CHC-Enhanced Billing Solution

In addition to its enterprise appointment scheduling module, NextGen software automates complex CHC billing requirements through features and services developed solely for the unique needs of CHCs.

- Gain full capabilities for encounter billing to UGS and Medicaid programs (for medical and dental) including automatic claim splits for carve-out services
- Reduce double entry of services by having EHR procedures automatically flow into charge entry
- Support single system native creation of HIPAA-compliant ANSI X12 837I (institutional), 837P (professional), and 837D (dental) claims
- Support standard HIPAA transaction sets:
 - 835 Remittance advise (ERA)
 - 997 file level acknowledgement
 - 277u claim level acknowledgement
 - 270/271 eligibility and referrals request and response cycles
 - 276/277 individual claim request and response cycles
- Benefit from a highly experienced Claims/Billing department, providing monthly CHC conference calls and continuous CHC billing feature development

Powerful Reporting Tools

NextGen's robust reporting utility supports the variety of documentation that your organization needs to satisfy federal and state regulations and funding requirements, as well as disease collaborative, auditors, and private payers.

- Gain efficient reporting and outcome analysis. NextGen software delivers UDS, HDC, FQHC, DOQ-IT, and Ryan White reporting and quality outcome analysis and HEDIS measures
- Replace PECS with standard HDC rosters and outcome measure reporting, and gain assistance in eliminating time required for double entry
- Simplify compilation of UDS data. Supports BPHC-required user, staffing, and financial and clinical outcome tables. Store UDS reports exactly as submitted. Establish patient care and financial benchmarks for state and nationwide comparisons
- Create reports tailored to qualifying encounters for grants and other funding
- Facilitate collections, billing, and revenue analysis with detailed, customizable financial reports

“With NextGen software, we fill prescriptions faster—and answer phone messages more quickly. Today, thanks to a customized template that facilitates same-day sick notes, we can see 25 patients or more in a single day. Delivering patient care is more thorough and efficient.”

Lori Goforth
Nurse, Midwife, EHR/ EPM Project Manager
Shenandoah Community Health

NextGen Benefits for Community Health Centers

Patient Amenities

Improve the ease of patient care by delivering enhanced services and gaining increased convenience—both for your patient and your practice. NextGen software components promote simplified billing, stronger accessibility, and faster results.

- **Electronically transmit orders, results, prescriptions, and more** providing patients with faster results, easier referrals, and hassle-free medication pick-up—through NextGen software's interoperability
- **Simplify patients' financial responsibilities**, and clarify your account and cash flow status with automated Sliding Fee schedules
- **Integrate with message systems** to automatically generate visit reminder or lab result calls

The NextGen Difference

It takes more than software to produce success in a complex environment. That's why NextGen Healthcare sees a business relationship as an ongoing partnership. We maintain our commitment to CHCs with specialized service, training, and experience—including a dedicated Director of Community Health and Indian Health; active participation in government CHC initiatives and industry associations; an extensive current base of CHC clients, many of whom collaborate with NextGen Healthcare on product development and enhancements; and customized implementation/training methods geared to CHCs and their use of our system.

Find out why over 200 CHCs already use NextGen software. For more information please call 215-657-7010 or visit www.nextgen.com.

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NEXTGEN
HEALTHCARE INFORMATION SYSTEMS

For full information about the features and functions of NextGen Healthcare's products and services, please contact us at www.nextgen.com/contact.

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